IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

ROBERTO RAMIREZ 1540 E LACONA AVE DES MOINES IA 50320

BROWNS CREW CAR OF WYOMING INC ARMADILLO EXPRESS PO BOX 2479 CHEYENNE WY 82003

Appeal Number:04A-UI-00044-DOC: 11/30/03R: 02Claimant:Appellant (2)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Section 96.5-2-a - Discharge

STATEMENT OF THE CASE:

Roberto Ramirez (claimant) appealed a representative's December 30, 2003 decision (reference 01) that concluded he was not qualified to receive unemployment insurance benefits after a separation from employment from Browns Crew Car of Wyoming, Inc. doing business as Armadillo Express (employer). After hearing notices were mailed to the parties' last-known addresses of record, an in-person hearing was held on January 26, 2004. The claimant participated in the hearing. The employer failed to respond to the hearing notice and appear at the time and place set for the hearing, and therefore did not participate in the hearing. During the hearing, Claimant's Exhibit A was entered into evidence. Based on the evidence, the arguments of the claimant, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

ISSUE:

Was the claimant discharged for work-connected misconduct?

FINDINGS OF FACT:

The claimant started working for the employer on October 16, 2002. He worked part time (approximately 30 hours per week) as a shuttle van driver transporting railroad crews to different lines. His last day of work was November 12, 2003. The employer discharged him on that date. The reason asserted for the discharge was that he had caused a motor to burn out due to failing to inspect the engine and observe warning lights.

On October 15 the claimant drove a van from Des Moines to Boone and then from Boone to Mason City. He performed the required vehicle inspection before leaving. Prior to leaving Mason City to return to Des Moines, he observed the van's service engine light was on. He checked the engine, and found no problem. The temperature gauges registered as normal. The same van had its service engine light come on before, and the claimant had regularly reported this to the employer on his daily log reports; his supervisor had inspected the van himself and had instructed the claimant to continue driving the van with the service engine light on when there appeared to be no other problems. The van had approximately 349,000 miles on it as of October 15.

Approximately two miles after leaving Mason City, the van stopped running and had to be towed, with the claimant's supervisor coming to pick him up to return to Des Moines. The initial diagnosis was that the van's water pump had failed. The claimant had been under the impression that after the water pump had been replaced, the van had been driven back to Des Moines. Later he was informed that the motor had burned out, but he was not aware as to whether that was concluded before or after the van was returned to Des Moines. After October 15, the claimant continued to regularly drive for the employer, driving approximately 18 to 20 more days before November 12. At that time, he was told he was discharged.

REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the employer discharged the claimant for reasons establishing work-connected misconduct as defined by the unemployment insurance law. The issue is not whether the employer was right to terminate the claimant's employment, but whether the claimant is entitled to unemployment insurance benefits. <u>Infante v. IDJS</u>, 364 N.W.2d 262 (Iowa App. 1984). What constitutes misconduct justifying termination of an employee and what is misconduct that warrants denial of unemployment insurance benefits are two separate questions. <u>Pierce v. IDJS</u>, 425 N.W.2d 679 (Iowa App. 1988).

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code Section 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. <u>Cosper v. IDJS</u>, 321 N.W.2d 6 (Iowa 1982).

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

The focus of the definition of misconduct is on acts or omissions by a claimant that "rise to the level of being deliberate, intentional or culpable." <u>Henry v. Iowa Department of Job Service</u>, 391 N.W.2d 731, 735 (Iowa App. 1986). The acts must show:

1. Willful and wanton disregard of an employer's interest, such as found in:

a. Deliberate violation of standards of behavior that the employer has the right to expect of its employees, or

b. Deliberate disregard of standards of behavior the employer has the right to expect of its employees; or

- 2. Carelessness or negligence of such degree of recurrence as to:
 - a. Manifest equal culpability, wrongful intent or evil design; or
 - b. Show an intentional and substantial disregard of:
 - 1. The employer's interest, or
 - 2. The employee's duties and obligations to the employer.

<u>Henry</u>, supra. The reason cited by the employer for discharging the claimant is that the claimant had failed to inspect the van before driving and had caused significant damage to the van.

However, the claimant established that he had in fact inspected the van. No first-hand witness was available at the hearing to provide testimony to the contrary under oath and subject to cross-examination. Under the circumstances, the administrative law judge finds the claimant's first-hand information more credible. The employer has failed to establish that the claimant was responsible for the damage to the van. Further, there is no current act of misconduct as required to establish work-connected misconduct. 871 IAC 24.32(8); <u>Greene v. Employment Appeal Board</u>, 426 N.W.2d 659 (Iowa App. 1988). The incident in question occurred almost a month prior to the employer's discharge of the claimant.

The employer has not met its burden to show disqualifying misconduct. <u>Cosper</u>, supra. Based upon the evidence provided, the claimant's actions were not misconduct within the meaning of the statute, and the claimant is not disqualified from benefits.

DECISION:

The representative's December 30, 2003 decision (reference 01) is reversed. The employer did discharge the claimant but not for disqualifying reasons. The claimant is qualified to receive unemployment insurance benefits, if he is otherwise eligible.

ld/b