

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

**PATICIA A VAN ZANTEN**  
Claimant

**APPEAL 19A-UI-06566-SC-T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**COMMUNITY OIL CO**  
Employer

**OC: 03/24/19**  
**Claimant: Respondent (1-R)**

Iowa Code § 96.6(2) – Timeliness of Protest  
Iowa Code § 96.7(2)a(6) – Appeal from the Statement of Charges

**STATEMENT OF THE CASE:**

On August 15, 2019, Community Oil Co. (employer) filed an appeal from the statement of charges dated August 9, 2019, for the second quarter of 2019. A hearing was held on September 12, 2019, pursuant to due notice. Patricia A. Van Zanten (claimant) did not respond to the hearing notice and did not participate. The employer participated through General Manager Jerry Kelderman. The Department's Exhibits D1 and D2 were admitted into the record. The administrative law judge took official notice of the administrative record including the notice of claim and the claimant's wage and claim histories.

**ISSUES:**

Was the employer's protest timely?  
Was the employer's appeal from the statement of charges timely?

**FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant separated from employment on March 22, 2019 and filed her claim for benefits effective March 24, 2019. The notice of claim was mailed to the employer's address of record on April 1. The employer did not receive that notice. The first notice of the claimant's claim for benefits was the receipt of the statement of charges mailed August 9 for the second quarter of 2019. The employer filed its appeal of that statement of charges on August 15.

The issue of whether the claimant's separation qualifies her for unemployment insurance benefits has not been investigated or adjudicated by the Benefits Bureau of Iowa Workforce Development (IWD).

**REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the employer did file a timely appeal to the statement of charges.

Iowa Code section 96.6(2) provides, in pertinent part:

Filing – determination – appeal.

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Iowa Code section 96.7(2)a(6) provides:

Employer contribution and reimbursements.

2. Contribution rates based on benefit experience.

a. (6) Within forty days after the close of each calendar quarter, the department shall notify each employer of the amount of benefits charged to the employer's account during that quarter. The notification shall show the name of each individual to whom benefits were paid, the individual's social security number, and the amount of benefits paid to the individual. An employer which has not been notified as provided in section 96.6, subsection 2, of the allowance of benefits to an individual, may within thirty days after the date of mailing of the notification appeal to the department for a hearing to determine the eligibility of the individual to receive benefits. The appeal shall be referred to an administrative law judge for hearing and the employer and the individual shall receive notice of the time and place of the hearing.

Iowa Admin. Code r. 871-26.4 provides, in relevant part:

2. An appeal from an initial decision concerning the allowance or denial of benefits shall be filed, by mail, facsimile, or e-mail, online, or in person, not later than ten calendar days, as determined by the postmark or the date stamp after the decision was mailed to the party at its last-known address and shall state the following:

- a. The name, address and social security number of the claimant;
- b. A reference to the decision from which appeal is taken; and,
- c. The grounds upon which the appeal is based.

3. Notwithstanding the provisions of subrule 26.4(2), a contributory employer, which has not previously received a notice of the filing of a valid claim for benefits, may appeal an individual's eligibility to receive benefits within 30 days from the mailing date of the quarterly statement of benefit charges.

4. Also notwithstanding the provisions of subrule 26.4(2), a reimbursable employer, which has not previously received a notice of the filing of a valid claim for benefits, may appeal an individual's eligibility to receive benefits within 15 days of the mailing date of the quarterly billing of benefit charges.

The employer filed its appeal of the statement of charges within the time period prescribed by the Iowa Employment Security Law because it did not receive the notice of claim indicating the claimant had filed a claim for benefits. The employer's appeal of that statement within thirty days is timely. The issue of whether the claimant's separation qualifies her for benefits is remanded to the Benefits Bureau of IWD for a fact-finding interview with notice to both parties and an unemployment insurance decision mailed to both parties with appeal rights.

**DECISION:**

The August 9, 2019, statement of charges for the second quarter of 2019 is affirmed, pending the outcome of the remanded issue. The employer has filed a timely appeal from that statement of charges, as the notice of claim was not received.

**REMAND:**

The issue of whether the claimant's separation qualifies her for benefits is remanded to the Benefits Bureau of IWD for a fact-finding interview with notice to both parties and an unemployment insurance decision mailed to both parties with appeal rights.

---

Stephanie R. Callahan  
Administrative Law Judge

---

Decision Dated and Mailed

src/scn

**NOTE TO EMPLOYER:**

If you wish to change the address of record, please access your account at:

<https://www.myiowaui.org/UITIPTaxWeb/>.

Helpful information about using this site may be found at:

<https://www.iowaworkforcedevelopment.gov/business> and

<http://www.youtube.com/watch?v= mpCM8FGQoY>