# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**MICHAEL P MURPHY** 

Claimant

**APPEAL NO: 06A-UI-10888-LT** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**CARDINAL COMMUNITY SCHOOL DIST** 

Employer

OC: 10-08-06 R: 03 Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge/Misconduct

#### STATEMENT OF THE CASE:

The employer filed a timely appeal from the November 6, 2006, reference 01, decision that allowed benefits. After due notice was issued, a telephone conference hearing was held on November 28, 2006. Claimant participated. Employer participated through Arnie Snook, superintendent, and Kerry Phillips, educational programming director. Employer's Exhibit 1 was received. Claimant's Exhibit A was received.

### **ISSUE:**

The issue is whether claimant was discharged for reasons related to job misconduct sufficient to warrant a denial of unemployment benefits.

### FINDINGS OF FACT:

Having heard the testimony and having reviewed the evidence in the record, the administrative law judge finds: Claimant was employed as a part-time on-call substitute teacher until October 11, 2006 when he was discharged and was taken off the substitute teacher call list because of alleged improper contact with a 9th grade student. On September 30 after claimant advised superintendent Snook of his concern that two days earlier the school district had sold "junked" computers that still had personal student information on them a former talented and gifted student started an instant message communication with claimant and she reported her grandmother was sitting next to her. She asked if what they had heard was true about information remaining on the computers that were sold. As a former student, she had claimant's contact information. He replied asking her if she had examined both sides of the issue and asked what they (the student and her grandmother) thought might happen if someone perverted got a hold of the student information. They replied indicating their concern. Claimant said they might see something in the paper about the computers. Claimant had no knowledge of the personal information remaining on the computers before the sale and only became aware of it after parents and janitors raised concerns to him.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes claimant was discharged from employment for no disqualifying reason.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Department of Job Service*, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. IDJS*, 364 N.W.2d 262 (Iowa App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. IDJS*, 425 N.W.2d 679 (Iowa App. 1988). Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." When based on carelessness, the carelessness must actually indicate a "wrongful intent" to be disqualifying in nature. *Newman v. Iowa Department of Job Service*, 351 N.W.2d 806 (Iowa App. 1984).

When the record is composed solely of hearsay evidence, that evidence must be examined closely in light of the entire record. *Schmitz v. IDHS*, 461 N.W.2d 603, 607 (Iowa App. 1990). Both the quality and the quantity of the evidence must be evaluated to see whether it rises to the necessary levels of trustworthiness, credibility, and accuracy required by a reasonably prudent person in the conduct of serious affairs. See, Iowa Code §17A.14 (1). In making the evaluation, the fact-finder should conduct a common sense evaluation of (1) the nature of the hearsay; (2) the availability of better evidence; (3) the cost of acquiring better information; (4) the need for precision; and (5) the administrative policy to be fulfilled. *Schmitz*, 461 N.W.2d at 608.

An employer may discharge an employee for any number of reasons or no reason at all if it is not contrary to public policy, but if it fails to meet its burden of proof to establish job related misconduct as the reason for the separation, employer incurs potential liability for unemployment insurance benefits related to that separation. Since the student was reasonably believed to be in the presence of her grandmother and initiated the communication, claimant's simple and brief responses to their inquiries did not rise to the level of disqualifying conduct. The issue of the report to the newspaper is not dispositive of this qualification issue since there is no prohibition against whistle blowing even if employer had desired more open and direct communication. If, as employer claims it did not know about the report to the newspaper until after the separation, the decision to fire claimant could not have been based upon this information and it remains outside the scope of this hearing. Benefits are allowed.

## **DECISION:**

The November 6, 2006, reference 01, decision is affirmed. Claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided claimant is otherwise eligible.

Dévon M. Lewis
Administrative Law Judge

Decision Dated and Mailed

dml/pjs