#### IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

MELODEE L OWENS Claimant

## APPEAL NO: 07A-UI-02803-DT

ADMINISTRATIVE LAW JUDGE DECISION

# CAMBRIDGE TEMPOSITIONS INC

Employer

OC: 02/04/07 R: 12 Claimant: Respondent (1)

Section 96.5-1-j – Temporary Employment 871 IAC 24.26(19) – Temporary Employment

## STATEMENT OF THE CASE:

Cambridge Tempositions, Inc. (employer) appealed a representative's March 9, 2007 decision (reference 03) that concluded Melodee L. Owens (claimant) was qualified to receive unemployment insurance benefits after a separation from employment. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on April 5, 2007. The claimant participated in the hearing. Victor Ochoa appeared on the employer's behalf. During the hearing, Employer's Exhibits One and Two were entered into evidence. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

## **ISSUE:**

Was there a disqualifying separation from employment either through a voluntary quit without good cause attributable to the employer or through a discharge for misconduct?

## FINDINGS OF FACT:

The employer is a temporary employment firm. The claimant began taking assignments with the employer from its Davenport, Iowa branch on February 21, 2005. Her final assignment began on January 4, 2006. Her last day on the assignment was January 6, 2006. The assignment ended because the employer's business client determined to end it because it no longer needed her. The employer does not have record of the claimant contacting its office within three days thereafter to inform it of her being released from the assignment as required by the employer's policy and the notice received by the claimant. However, the claimant was specifically aware of the requirement and recalls calling the employer's office and reporting the release from the assignment. The employer did subsequently seek to contact the claimant for a new assignment in approximately February and March 2006, but the claimant was not available for work at that time.

#### **REASONING AND CONCLUSIONS OF LAW:**

The essential question in this case is whether there was a disqualifying separation from employment.

Iowa Code § 96.5-1-j provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department, But the individual shall not be disqualified if the department finds that:

j. The individual is a temporary employee of a temporary employment firm who notifies the temporary employment firm of completion of an employment assignment and who seeks reassignment. Failure of the individual to notify the temporary employment firm of completion of an employment assignment within three working days of the completion of each employment assignment under a contract of hire shall be deemed a voluntary quit unless the individual was not advised in writing of the duty to notify the temporary employment firm upon completion of an employment assignment or the individual had good cause for not contacting the temporary employment firm within three working days and notified the firm at the first reasonable opportunity thereafter.

To show that the employee was advised in writing of the notification requirement of this paragraph, the temporary employment firm shall advise the temporary employee by requiring the temporary employee, at the time of employment with the temporary employment firm, to read and sign a document that provides a clear and concise explanation of the notification requirement and the consequences of a failure to notify. The document shall be separate from any contract of employment and a copy of the signed document shall be provided to the temporary employee.

#### 871 IAC 24.26(19) provides:

Voluntary quit with good cause attributable to the employer and separations not considered to be voluntary quits. The following are reasons for a claimant leaving employment with good cause attributable to the employer:

(19) The claimant was employed on a temporary basis for assignment to spot jobs or casual labor work and fulfilled the contract of hire when each of the jobs was completed. An election not to report for a new assignment to work shall not be construed as a voluntary leaving of employment. The issue of a refusal of an offer of suitable work shall be adjudicated when an offer of work is made by the former employer. The provisions of lowa Code § 96.5(3) and rule 24.24(96) are controlling in the determination of suitability of work. However, this subrule shall not apply to substitute school employees who are subject to the provisions of Iowa Code § 96.4(5) which denies benefits that are based on service in an educational institution when the individual declines or refuses to accept a new contract or reasonable assurance of continued employment status. Under this circumstance, the substitute school employee shall be considered to have voluntarily quit employment.

The intent of the statute is to avoid situations where a temporary assignment has ended and the claimant is unemployed, but the employer is unaware that the claimant is not working could have been offered an available new assignment to avoid any liability for unemployment insurance benefits. Here, while the employer may not have documented the contact, the claimant had complied with the requirement that she inform the employer that the business client had ended the assignment. Regardless of whether the claimant was available for additional assignments in February or March, the January 6, 2006 separation was the completion of temporary assignment and not a voluntary leaving. Benefits are allowed, if the claimant is otherwise eligible.

## DECISION:

The representative's March 9, 2007 decision (reference 03) is affirmed. The claimant's separation was not a voluntary quit but was the completion of a temporary assignment. The claimant is qualified to receive unemployment insurance benefits, if she is otherwise eligible.

Lynette A. F. Donner Administrative Law Judge

Decision Dated and Mailed

ld/pjs