# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ROY HOGAN** 

Claimant

**APPEAL NO: 12A-UI-08788-BT** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**SWIFT PORK COMPANY** 

Employer

OC: 06/24/12

Claimant: Appellant (1)

Iowa Code § 96.5(2)(a) - Discharge for Misconduct

#### STATEMENT OF THE CASE:

Roy Hogan (claimant) appealed an unemployment insurance decision dated July 18, 2012, reference 01, which held that he was not eligible for unemployment insurance benefits because he was discharged from Swift Pork Company (employer) for work-related misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on August 16, 2012. The claimant participated in the hearing. The employer participated through Aureliano Diaz, First Shift Human Resources Manager. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

## **ISSUE:**

The issue is whether the claimant was discharged for misconduct sufficient to warrant a denial of unemployment benefits.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was employed as a full-time employee in the maintenance department from October 24, 2011 through June 25, 2012. He was discharged for violating a last chance letter when he again refused to follow directives. The employer has mandatory overtime depending on business needs and the claimant was familiar with this policy as he had worked mandatory overtime.

The claimant worked the night of May 28, 2012 and his supervisor directed him to stay after his shift for mandatory overtime. The claimant refused to stay and was immediately suspended for insubordination. The employer allowed the claimant to return to work based on a last chance agreement. The claimant signed this letter on June 4, 2012 which stated that he would be terminated immediately for "any occurrence or report of his alleged involvement in any insubordination, Best Work Environment violation, or any other behaviorally disruptive incident."

The employer directed the claimant to stay after his shift on June 20, 2012 and the claimant again refused. He was subsequently discharged on June 25, 2012 for repeated insubordination and a failure to follow directives.

### **REASONING AND CONCLUSIONS OF LAW:**

The issue is whether the employer discharged the claimant for work-connected misconduct. A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code § 96.5-2-a.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden to prove the discharged employee is disqualified for benefits due to work-related misconduct. *Sallis v. Employment Appeal Bd.*, 437 N.W.2d 895, 896 (Iowa 1989). The claimant was discharged on June 25, 2012 for repeated insubordination and violation of his last chance warning. Repeated failure to follow an employer's instructions in the performance of duties is misconduct. *Gilliam v. Atlantic Bottling Company*, 453 N.W.2d 230 (Iowa App. 1990). The claimant knew that any further incidents would result in his termination but he refused to stay after his shift as directed. His insubordination shows a willful or wanton disregard of the standard of behavior the employer has the right to expect from an employee, as well as an intentional and substantial disregard of the employer's interests and of the

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employee's duties and obligations to the employer. Work-connected misconduct as defined by the unemployment insurance law has been established in this case and benefits are denied.

## **DECISION:**

The unemployment insurance decision dated July 18, 2012, reference 01, is affirmed. The claimant is not eligible to receive unemployment insurance benefits because he was discharged from work for misconduct. Benefits are withheld until he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

Susan D. Ackerman Administrative Law Judge	
Decision Dated and Mailed	
sda/pjs	