## IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

CORTEZ M BLACKMAN Claimant

### APPEAL NO. 14A-UI-10889-B2T

ADMINISTRATIVE LAW JUDGE DECISION

J & A PRINTING INC Employer

> OC: 09/21/14 Claimant: Appellant (2)

Iowa Code § 96.5-2-a – Discharge for Misconduct

#### STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated October 8, 2014, reference 01, which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on November 7, 2014. Claimant participated personally. Employer participated by representative Diana Perry Lehr and witnesses Luanne Lowe and Julie Rose.

#### ISSUE:

The issue in this matter is whether claimant was discharged for misconduct.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on September 18, 2014. Employer discharged claimant on September 19, 2014 because claimant did not drop a testable UA when requested to do so. Claimant received an employee handbook upon hire. Within the handbook was a statement for procedures to be followed when an on-the-job work injury occurs that may implicate worker's compensation. The procedures further state that if a person drops a positive UA, alters a sample, or refuses to submit a sample that the employee is subject to immediate termination. On September 17, 2014 claimant accidentally splashed chemicals in his eye while performing work duties. Eye irritation ensued. Claimant was sent to a clinic to drop a UA.

When claimant went to the clinic, he dropped a UA that did not contain a sufficient amount of urine for the lab to properly test. Claimant stated when he filled out the forms at the time of testing that he did state that he had a shy bladder. Claimant left the lab to go to the emergency room to have his eye attended to prior to dropping a second UA.

Employer called up claimant and stated that he would have to go back to the clinic the next day to drop another UA. Claimant stated that he went back to the clinic and was again unable to drop a sufficient amount of urine to be tested. Claimant again left before dropping a second sample as he had to pick up a child at daycare.

## **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Admin. Code r. 871-24.32(4), (8) provides:

(4) Report required. The claimant's statement and the employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982), Iowa Code § 96.5-2-a.

In order to establish misconduct as to disgualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. Rule 871 IAC 24.32(1)a; Huntoon v. Iowa Department of Job Service, 275 N.W.2d 445 (Iowa 1979); Henry v. Iowa Department of Job Service, 391 N.W.2d 731, 735 (Iowa Ct. App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or the employee's duties and obligations to the employer. Rule 871 IAC 24.32(1)a; Huntoon supra; Henry supra. In contrast, mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not deemed misconduct within the meaning of the statute. Rule 871 IAC 24.32(1)a; Huntoon supra; Newman v. lowa Department of Job Service, 351 N.W.2d 806 (Iowa Ct. App. 1984).

The employer bears the burden of proving that a claimant is disqualified from receiving benefits because of substantial misconduct within the meaning of Iowa Code section 96.5(2). *Myers*, 462 N.W.2d at 737. Because our unemployment compensation law is designed to protect workers from financial hardships when they become unemployed through no fault of their own, we construe the provisions "liberally to carry out its humane and beneficial purpose." *Bridgestone/Firestone, Inc. v. Emp't Appeal Bd.,* 570 N.W.2d 85, 96 (Iowa 1997). "[C]ode provisions which operate to work a forfeiture of benefits are strongly construed in favor of the claimant." *Diggs v. Emp't Appeal Bd.,* 478 N.W.2d 432, 434 (Iowa Ct. App. 1991).

In the state, the urinalysis testing of employees and prospective employees is governed by Iowa Code § 730.5. This chapter is instructive in this case both by what is included, and what is omitted by the Code. Iowa Code § 730.5 instructs employers of the specific steps to be followed throughout the urinalysis process. The Code is not instructive as to what is considered to be considered a sufficient action such that an employee is not considered to be refusing to submit to a urinalysis. Here the claimant went to the proscribed clinic to drop a UA as requested. In this matter, claimant actually was asked to go to the clinic to drop his UA prior to going to have his injured eye examined by a doctor. The second day when claimant was asked to go back to the clinic, he went, and was again confounded by his shy bladder. He then reported back to work and brought documentation from the clinic after having picked up his child.

In this matter, the evidence fails to establish that claimant was discharged for an act of misconduct when claimant violated employer's policy concerning dropping a UA following a work-related injury. Claimant was not warned concerning this policy. The administrative law judge holds that claimant was not discharged for an act of misconduct and, as such, is not disqualified for the receipt of unemployment insurance benefits.

# **DECISION:**

The decision of the representative dated October 8, 2014, reference 01, is reversed. Claimant is eligible to receive unemployment insurance benefits, provided claimant meets all other eligibility requirements.

Blair A. Bennett Administrative Law Judge

Decision Dated and Mailed

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