# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

STEVEN D CLAYBURNE

Claimant

**APPEAL NO. 18A-UI-06742-B2T** 

ADMINISTRATIVE LAW JUDGE DECISION

LAKES VENTURE LLC

Employer

OC: 05/20/18

Claimant: Appellant (1)

Iowa Code § 96.5-2-a – Discharge for Misconduct

### STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated June 11, 2018, reference 01, which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on July 6, 2018. Claimant participated personally. Employer participated by hearing representative Sandra Linsin and witnesses Victor Dupree and Todd Merkel. Employer's Exhibits 1-10 were admitted into evidence.

#### **ISSUE:**

The issue in this matter is whether claimant was discharged for misconduct?

## **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on May 25, 2018. Employer discharged claimant on May 25, 2018, because claimant had excessive absenteeism and tardiness and did not work well as a team player within the meat department.

Claimant had multiple absences and tardies within his term of employment with employer. His last, most recent absence occurred on May 24, 2018, when claimant was in a car accident six hours before his shift was to begin. Claimant called in well before the shift was to occur. Claimant continued to take his wife to work the day of the absence. Claimant said he didn't show up as he had to get repair estimates and a rental car and had problems with his baby sitter on that date. Claimant stated that his baby sitter was possibly not going to be able to work on that date and claimant stayed with his granddaughter. Prior to this instance, claimant had a great many absences and a no-call/no-show in April, 2018. Claimant received one written warning in September, 2017 and multiple verbal statements that he needed to be at work on time.

Claimant received a written warning for improper wrapping of chicken, leading to packages leaking juice. Claimant was to include enough padding to sop up all of the juices, and did not.

#### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982), Iowa Code § 96.5-2-a.

In order to establish misconduct as to disqualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. Rule 871 IAC 24.32(1)a; *Huntoon v. Iowa Department of Job Service*, 275 N.W.2d 445 (Iowa 1979); *Henry v. Iowa Department of Job Service*, 391 N.W.2d 731, 735 (Iowa Ct. App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and

substantial disregard of the employer's interests or the employee's duties and obligations to the employer. Rule 871 IAC 24.32(1)a; *Huntoon* supra; *Henry* supra. In contrast, mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not deemed misconduct within the meaning of the statute. Rule 871 IAC 24.32(1)a; *Huntoon* supra; *Newman v. Iowa Department of Job Service*, 351 N.W.2d 806 (Iowa Ct. App. 1984).

The gravity of the incident, number of policy violations and prior warnings are factors considered when analyzing misconduct. The lack of a current warning may detract from a finding of an intentional policy violation. Excessive absences are not misconduct unless unexcused. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. The employer has the burden of proof in establishing disqualifying job misconduct. Cosper v. Iowa Dep't of Job Serv., 321 N.W.2d 6 (Iowa 1982). The Iowa Supreme Court has opined that one unexcused absence is not misconduct even when it followed nine other excused absences and was in violation of a direct order. Sallis v. EAB, 437 N.W.2d 895 (Iowa 1989). Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984), held that the absences must be both excessive and unexcused. The lowa Supreme Court has held that excessive is more than one. Three incidents of tardiness or absenteeism after a warning has been held misconduct. Clark v. Iowa Department of Job Service, 317 N.W.2d 517 (Iowa Ct. App. 1982). While three is a reasonable interpretation of excessive based on current case law and Webster's Dictionary, the interpretation is best derived from the facts presented. Claimant had over 30 absences and tardies prior to his termination, with a great number of those absences coming after the warning employer issued to claimant. Claimant's last, most recent absence occurred when claimant had an auto accident six hours before his shift. When pressed on why claimant couldn't have accomplished all he needed to and still make it into work, claimant then shifted to concerns claimant had about the availability of a baby sitter. The sitter's availability had nothing to do with the accident, and an alternative plan should have been made earlier.

Claimant additionally was terminated for his lack of working well with his co-workers in the meat department. Claimant received warnings in the form of his yearly review that showed claimant working at or below average in all areas. The continued lack of attention to details and focus on helping co-workers had bothered employer well before the final chicken packing matter.

In this matter, the evidence established that claimant was discharged for an act of misconduct when claimant violated employer's policy concerning absenteeism and substandard work product. Claimant was warned concerning this policy. The last incident, which brought about the discharge, constitutes misconduct because claimant made a choice six hours before his shift not to go to work because of child care and an auto accident. Proper planning would have removed both of these excuses for absence. As claimant had received a written warning, and spoken to on many occasions, the administrative law judge holds that claimant was discharged for an act of misconduct and, as such, is disqualified for the receipt of unemployment insurance benefits.

## **DECISION:**

The decision of the representative dated June 11, 2018, reference 01, is affirmed. Unemployment insurance benefits shall be withheld until claimant has worked in and been paid wages for insured work equal to ten times claimant's weekly benefit amount, provided claimant is otherwise eligible.

Blair A. Bennett

Blair A. Bennett Administrative Law Judge

Decision Dated and Mailed

bab/scn