## IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

CLAUDE E KING Claimant

# APPEAL 19A-UI-07794-S1-T

ADMINISTRATIVE LAW JUDGE DECISION

OZARK AUTOMOTIVE DISTRIBUTORS INC Employer

> OC: 09/08/19 Claimant: Respondent (1)

Iowa Code § 96.5-2-a – Discharge for Misconduct Iowa Code § 96.3-7 – Overpayment

### STATEMENT OF THE CASE:

Ozark Automotive Distributors (employer) appealed a representative's September 25, 2019 decision (reference 01) that concluded Claude King (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for October 24, 2019. The claimant did not provide a telephone number for the hearing and, therefore, did not participate. The employer participated by Julie Akers, Human Resources Supervisor. The employer offered and Exhibit One was received into evidence. The administrative law judge took official notice of the administrative file.

#### **ISSUE:**

The issue is whether the claimant was separated from employment for any disqualifying reason.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on November 25, 2015, as a full-time route driver. He signed for receipt of the employer's handbook on November 25, 2015. The handbook was only available online at the employer's facility. The claimant signed a statement that said, "I understand that the information contained in this handbook is subject to change as situations warrant and that changes in the policies may supercede (sic), modify or eliminate any or all policies summarized in the handbook". The handbook states that absences must be reported two hours prior to the start of the shift. The employer preferred a nine-hour notification.

The employer authorized the claimant to take a medical leave for approximately two months. On February 1, 2019, the employer issued the claimant a final written warning for failing to properly report his absence. The employer notified the claimant that further infractions could result in termination from employment.

The claimant properly reported his absence due to medical issues on May 21, 30, 31, June 17, June 18, and July 29, 2019. The employer terminated the claimant on July 31, 2019, for absenteeism.

The claimant filed for unemployment insurance benefits with an effective date of September 8, 2019. The employer participated personally at the fact finding interview on September 23, 2019, by Julie Akers.

### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Admin. Code r.871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. Excessive absences are not misconduct unless unexcused. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982). The employer must establish not only misconduct but that there was a final incident of misconduct which precipitated the discharge. The last incident of absence was a properly reported illness which occurred on July 29, 2019. The claimant's absence does not amount to job misconduct because it was properly reported. The employer has failed to provide any evidence of willful and deliberate misconduct which would be a final incident leading to the discharge. The claimant was discharged but there was no misconduct.

# **DECISION:**

The representative's September 25, 2019, decision (reference 01) is affirmed. The employer has not met its burden of proof to establish job related misconduct. Benefits are allowed.

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/scn