IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 **DECISION OF THE ADMINISTRATIVE LAW JUDGE** 68-0157 (7-97) - 3091078 - El

RUSTY A SCHLACKE PO BOX 68 HIAWATHA IA 52233

NORDSTROM INC ^c/_o TALX UC EXPRESS **PO BOX 283** ST LOUIS MO 63166-0283

Appeal Number: 05A-UI-01752-LT OC: 01-09-05 R: 03 Claimant: Respondent (2)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the Employment Appeal Board, 4th Floor-Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- A reference to the decision from which the appeal is 2. taken.
- That an appeal from such decision is being made and 3. such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Iowa Code §96.5(2)a - Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism Iowa Code §96.3(7) - Recovery of Benefit Overpayment

STATEMENT OF THE CASE:

Employer filed a timely appeal from the February 8, 2005, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on March 17, 2005. Claimant did participate. Employer did participate through Adam Seede, Erin Ziedman, and Robin Pospisil and was represented by Peg Heenan of Talx UC Express.

AMENDED

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed as a full-time internet personal shopper through January 13, 2005 when he was discharged. On Sunday, January 2, claimant left the building at 8:21 a.m. as shown by a surveillance video camera and was not clocked out or in break mode. He returned to the building at 8:41 a.m., went to the break room instead of his workstation, and later returned to his desk and clocked out for break. Employees are entitled to two-fifteen minute breaks and a half hour unpaid lunch. Claimant was scheduled to work from 7:00 a.m. to 4:00 p.m. including scheduled 15-minute breaks at 9:00 a.m. and 1:30 p.m. Claimant told employer that he thought he was entitled to a third break that day but a third break is not granted unless the employee works 9.5 hours or more.

Erin Ziedman, team leader, issued a final written warning to claimant on December 14, 2004 about break time among other issues. (Employer's Exhibit 5) Claimant indicated his understanding of the policy by improving his adherence to break times for a period of time thereafter.

The claimant has received unemployment benefits since filing a claim with an effective date of January 9, 2005.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984).

An employer is entitled to expect its employees to report to work as scheduled or to be notified when and why the employee is unable to report to work. The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absence was not excused. The final absence, in combination with the claimant's history of unexcused absenteeism, is considered excessive. Benefits are withheld.

Iowa Code Section 96.3-7 provides:

7. Recovery of overpayment of benefits. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

Because the claimant's separation was disqualifying, benefits were paid to which the claimant was not entitled. Those benefits must be recovered in accordance with the provisions of Iowa law.

DECISION:

The February 8, 2005, reference 01, decision is reversed. The claimant was discharged from employment due to excessive, unexcused absenteeism. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible. The claimant is overpaid benefits in the amount of \$2,809.00.

dml/kjf/kjf