IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

CHAPMAN, TERESA, J

Claimant

APPEAL NO. 12A-UI-09560-JTT

ADMINISTRATIVE LAW JUDGE DECISION

DES STAFFING SERVICES INC

Employer

OC: 07/08/12

Claimant: Respondent (1)

Iowa Code section 96.5(2)(a) – Discharge for Misconduct

STATEMENT OF THE CASE:

The employer filed a timely appeal from the July 30, 2012, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on August 29, 2012. Claimant participated. Stacy Navarro, Human Resources Coordinator, represented the employer and presented additional testimony through Shane Sorensen, Operations Manager. Exhibits One and Two were received into evidence.

ISSUE:

Whether the claimant was discharged for misconduct in connection with the employment that disqualifies the claimant for unemployment insurance benefits.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The employer is a staffing agency. DES Staffing placed Teresa Chapman in a full-time, temp-to-hire work assignment at Osceola Foods. Ms. Chapman continued in the assignment until July 6, 2012, when she was discharged from the assignment for alleged theft of food product. On that day, Ms. Chapman took a "party tray" of meat, cheese, and crackers from the production area to a break room area and consumed the contents. Before doing so, Ms. Chapman spoke to her immediate supervisor, Jim Coolie, who told her she could not remove the product from the property. However, Mr. Coolie gave tacit approval of taking the party tray to a different area of the plant for personal consumption. Mr. Coolie told Ms. Chapman, "I didn't see anything." When members of higher management became aware of the conduct, they discharged Ms. Chapman from the assignment. DES Staffing in turn discharged Ms. Chapman from her employment with DES Staffing.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See Gimbel v. Employment Appeal Board, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s). The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also Greene v. EAB, 426 N.W.2d 659, 662 (lowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. lowa Dept. of Public Safety, 240 N.W.2d 682 (lowa 1976).

The employer has failed to present sufficient evidence, and sufficiently direct and satisfactory evidence, to establish misconduct in connection with the employment. The employer's evidence was limited by and large to an e-mail message from Osceola Foods management staff. The

employer had the ability to present testimony through Mr. Coolie or the Osceola Foods management staff but elected not to present such testimony. The employer presented insufficient evidence to rebut Ms. Chapman's testimony that Mr. Coolie gave her tacit approval to consume the party tray contents.

Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that Ms. Chapman was discharged for no disqualifying reason. Accordingly, Ms. Chapman is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged for benefits.

DECISION:

The Agency representative's July 30, 2012, reference 01, decision is affirmed. The claimant was discharged for no disqualifying reason. The claimant is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged.

James E. Timberland

Administrative Law Judge

Decision Dated and Mailed

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