#### IOWA WORKFORCE DEVELOPMENT UNEM PLOYMENT INSURANCE APPEALS

MISTY FRY Claimant

### APPEAL 21A-UI-13479-SN-T

#### ADMINISTRATIVE LAW JUDGE DECISION

MURPHY OIL USA INC Employer

> OC: 08/23/20 Claimant: Appellant (1)

lowa Code § 96.19(38) – Definitions – Total, partial unemployment lowa Code § 96.4(3) – Eligibility – A&A – Able to, available for, work search lowa Code § 96.7(2)A(2) – Charges – Same base period employment lowa Admin. Code r. 871-24.23(26) – Eligibility – A&A – Part-time same hours, wages lowa Code § 96.6(2) - Timeliness of Appeal

## STATEMENT OF THE CASE:

The claimant filed an appeal from the May 19, 2021, reference 05, decision that denied benefits. After due notice was issued, a hearing was held by telephone conference call on August 25, 2021. This hearing was conducted jointly with 21A-UI-13479-SN, 21A-UI-13522-SN, 21A-UI-13523-SN and 21A-DUA-01524-SN. The claimant participated. The employer did not participate. Exhibits D-1, D-2, A, B and C were admitted into the record. Official notice was taken of the agency records.

#### **ISSUES:**

Whether the claimant's appeal is timely? Whether the claimant's appeal has reasonable grounds to be considered otherwise timely? Whether the claimant is totally, partially or temporarily unemployed? Whether the claimant is able to and available for work? Whether the claimant is still employed at the same hours and wages? Whether the employer's account is subject to charge?

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds:

A disqualification decision was mailed to the claimant's last known address of record on May 19, 2021. The claimant did receive the decision within ten days. The decision contained a warning that an appeal must be postmarked or received by the Appeals Section by May 29, 2021. (Exhibit D-1) The appeal was not filed until June 3, 2021, which is after the date noticed on the disqualification decision. (Exhibit D-2)

#### REASONING AND CONCLUSIONS OF LAW:

The administrative law judge concludes the claimant's appeal is untimely. The administrative law judge further concludes the claimant's appeal does not have reasonable grounds to be considered otherwise timely.

lowa Code section 96.6(2) provides:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of issuing the notice of the filing of the claim to protest payment of benefits to the claimant. All interested parties shall select a format as specified by the department to receive such notifications. The representative shall promptly examine the claim and any protest, take the initiative to ascertain relevant information concerning the claim, and, on the basis of the facts found by the representative, shall determine whether or not the claim is valid, the week with respect to which benefits shall commence, the weekly benefit amount payable and its maximum duration, and whether any disgualification shall be imposed. The claimant has the burden of proving that the claimant meets the basic eligibility conditions of section 96.4. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to section 96.5, except as provided by this subsection. The claimant has the initial burden to produce evidence showing that the claimant is not disqualified for benefits in cases involving section 96.5, subsections 10 and 11, and has the burden of proving that a voluntary guit pursuant to section 96.5, subsection 1, was for good cause attributable to the employer and that the claimant is not disgualified for benefits in cases involving section 96.5, subsection 1, paragraphs "a" through "h". Unless the claimant or other interested party, after notification or within ten calendar days after notification was issued. files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision. If an administrative law judge affirms a decision of the representative, or the appeal board affirms a decision of the administrative law judge allowing benefits, the benefits shall be paid regardless of any appeal which is thereafter taken, but if the decision is finally reversed, no employer's account shall be charged with benefits so paid and this relief from charges shall apply to both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

The ten calendar days for appeal begins running on the mailing date. The "decision date" found in the upper right-hand portion of the representative's decision, unless otherwise corrected immediately below that entry, is presumptive evidence of the date of mailing. *Gaskins v. Unempl. Comp. Bd. of Rev.*, 429 A.2d 138 (Pa. Comm. 1981); *Johnson v. Board of Adjustment*, 239 N.W.2d 873, 92 A.L.R.3d 304 (lowa 1976).

The record in this case shows that more than ten calendar days elapsed between the mailing date and the date this appeal was filed. The lowa Supreme Court has declared that there is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. *Franklin v. IDJS*, 277 N.W.2d 877, 881 (lowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. *Beardslee v. IDJS*, 276 N.W.2d 373, 377 (lowa 1979); see also *In re Appeal of Elliott*, 319 N.W.2d 244, 247 (lowa 1982). The question in this case thus becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. IESC*, 217 N.W.2d 255 (lowa 1974); *Smith v. IESC*, 212 N.W.2d 471, 472 (lowa 1973).

The decision in this case rests, at least in part, on the credibility of the witnesses. It is the duty of the administrative law judge as the trier of fact in this case, to determine the credibility of witnesses, weigh the evidence and decide the facts in issue. Arndt v. City of LeClaire, 728 N.W.2d 389, 394-395 (lowa 2007). The administrative law judge may believe all, part or none of any witness's testimony. State v. Holtz, 548 N.W.2d 162, 163 (lowa App. 1996). In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. Id.. In determining the facts, and deciding what testimony to believe, the fact finder may consider the following factors: whether the testimony is reasonable and consistent with other believable evidence; whether a witness has made inconsistent statements; the witness's appearance, conduct, age, intelligence, memory and knowledge of the facts; and the witness's interest in the trial, their motive, candor, bias and prejudice. *Id*.

The claimant made inconsistent statements regarding whether she received these decisions at the time of mailing. Initially, she told the administrative law judge she had not had trouble receiving her mail at the address verified during the opening statements. Then the claimant stated that she received all four of the underlying decisions at the same time, "but it was at the same time the appeal had to be turned in" and she received it on the weekend. Later in the hearing, the claimant said that "everything was coming in the mail late" in response to a question regarding whether she received the May 19, 2021 around that date. The administrative law judge made the observation that it seemed impossible this decision could have been received in April with the others. He asked her again when she thought she received it. The claimant then replied it was "on the 20 something." The administrative law judge marked the appeals and decisions and returned clarify the claimant's contention. The claimant reiterated she believed she received all four in the mail on the same date. Then when administrative law judge asked if she did not know the date she received them on, the claimant answered, "No sir. I know it was pretty late. On the 29th on that Saturday and I took it in as soon as I could." The claimant then proceeded to explain the appeal on that same day.

The administrative law judge does not find the claimant's latter statements regarding the timing of the date credible. The administrative law judge is not saying the claimant is lying, but merely that her allegations are too inconsistent and incredible to rebut the presumption of the mailing date of the decision. Even if the claimant's testimony regarding this date is true, she would not have other reasonable grounds regarding the timeliness of this appeal because May 29, 2021 was within ten days of the date of mailing. The record shows that the appellant did have a reasonable opportunity to file a timely appeal.

The administrative law judge concludes that failure to file a timely appeal within the time prescribed by the lowa Employment Security Law was not due to any Agency error or misinformation or delay or other action of the United States Postal Service pursuant to 871 IAC 24.35(2). The administrative law judge further concludes that the appeal was not timely filed pursuant to lowa Code § 96.6(2), and the administrative law judge lacks jurisdiction to make a determination with respect to the nature of the appeal. See *Beardslee v. IDJS*, 276 N.W.2d 373 (lowa 1979) and *Franklin v. IDJS*, 277 N.W.2d 877 (lowa 1979).

# **DECISION:**

The May 19, 2021, reference 05, decision is affirmed. The appeal in this case was not timely, and the decision of the representative remains in effect.

Sean M. Nelson Administrative Law Judge Unemployment Insurance Appeals Bureau 1000 East Grand Avenue Des Moines, Iowa 50319-0209 Fax (515) 725-9067

<u>September 3, 2021</u> Decision Dated and Mailed

smn/mh