# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**JOYCE ALLEN** 

Claimant

**APPEAL NO. 07A-UI-05304-BT** 

ADMINISTRATIVE LAW JUDGE DECISION

**NURSEFINDERS OF DES MOINES** 

Employer

OC: 04/01/07 R: 02 Claimant: Respondent (2)

Section 96.4-3 - Able and Available for Work

Section 96.3-7 - Overpayment

### STATEMENT OF THE CASE:

Nursefinders of Des Moines (employer) appealed an unemployment insurance decision dated May 7, 2007, reference 02, which held that Joyce Allen (claimant) was eligible for unemployment insurance benefits. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on June 8, 2007. The claimant provided a telephone number but was not available when that number was called for the hearing, and therefore, did not participate. The employer participated through Mike Adam, Branch Director. Employer's Exhibits One and Two were admitted into evidence. Based on the evidence, the arguments of the party, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

#### ISSUE:

The issue is whether the claimant is able and available to work?

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was hired by this temporary employment agency as a certified nurse's assistant in July 1996 and continues to be employed in that same capacity. From March 30, 2007 through May 14, 2007, the claimant has refused 11 offers of work for various reasons. Consequently, she is limiting her availability to work.

The claimant filed a claim for unemployment insurance benefits effective April 1, 2007 and has received benefits after the separation from employment.

#### REASONING AND CONCLUSIONS OF LAW:

The issue to be determined is whether the claimant is able and available for work. In order for an individual to be eligible to receive unemployment insurance benefits, the evidence in the record must establish that she is able to work, available for work, and earnestly and actively seeking work. See Iowa Code § 96.4(3) and 871 IAC 24.22.

Iowa Code section 96.4-3 provides:

An unemployed individual shall be eligible to receive benefits with respect to any week only if the department finds that:

3. The individual is able to work, is available for work, and is earnestly and actively seeking work. This subsection is waived if the individual is deemed partially unemployed, while employed at the individual's regular job, as defined in section 96.19, subsection 38, paragraph "b", unnumbered paragraph 1, or temporarily unemployed as defined in section 96.19, subsection 38, paragraph "c". The work search requirements of this subsection and the disqualification requirement for failure to apply for, or to accept suitable work of section 96.5, subsection 3 are waived if the individual is not disqualified for benefits under section 96.5, subsection 1, paragraph "h".

## 871 IAC 24.23(16) provides:

Availability disqualifications. The following are reasons for a claimant being disqualified for being unavailable for work.

(16) Where availability for work is unduly limited because a claimant is not willing to work during the hours in which suitable work for the claimant is available.

The claimant has the burden of proof in establishing her ability and availability for work. <u>Davoren v. Iowa Employment Security Commission</u>, 277 N.W.2d 602 (Iowa 1979). The claimant was offered work numerous times but opted not to work for various reasons. Since she is limiting her availability, she is not eligible to receive unemployment insurance benefits as of April 7, 2007.

# Iowa Code section 96.3-7 provides:

7. Recovery of overpayment of benefits. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

Because the claimant's separation was disqualifying, benefits were paid to which the claimant was not entitled. Those benefits must be recovered in accordance with the provisions of lowa law.

## **DECISION:**

The unemployment insurance decision dated May 7, 2007, reference 02, is reversed. The claimant is not available to work and benefits are denied as of April 7, 2007. The claimant is overpaid benefits in the amount of \$169.00.

Susan D. Ackerman Administrative Law Judge

Decision Dated and Mailed

sda/kjw