

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**JEFFERY K MACKEY**  
Claimant

**APPEAL NO. 10A-UI-14143-SWT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**ACE AMERICAN INSURANCE COMPANY**  
Employer

**OC: 09/12/10**  
**Claimant: Appellant (2)**

Section 96.5-1 - Voluntary Quit

**STATEMENT OF THE CASE:**

The claimant appealed an unemployment insurance decision dated October 5, 2010, reference 01, that concluded he voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on November 30, 2010. The parties were properly notified about the hearing. The claimant participated in the hearing. No one participated in the hearing on behalf of the employer.

**ISSUE:**

Did the claimant voluntarily quit employment without good cause attributable to the employer?

**FINDINGS OF FACT:**

The claimant worked full time for the employer as an insurance account executive from August 2007 to September 10, 2010.

The claimant provided the employer two weeks' notice that he was resigning on September 10, 2010, because the employer had substantially reduced his commissions, the number of leads he was provided, and distance he was required to travel. After he provided his notice, the employer did not to resolve the claimant's complaints but instead informed him that he would not be allowed to work out his notice period and was terminated immediately.

**REASONING AND CONCLUSIONS OF LAW:**

The unemployment insurance law disqualifies claimants who voluntarily quit employment without good cause attributable to the employer. Iowa Code § 96.5-1. The evidence is clear that the claimant quit due to substantial alterations in the terms of his employment, which constitutes good cause attributable to the employer.

**DECISION:**

The unemployment insurance decision dated October 5, 2010, reference 01, is reversed. The claimant is qualified to receive unemployment insurance benefits, if he is otherwise eligible.

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Steven A. Wise  
Administrative Law Judge

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Decision Dated and Mailed

saw/kjw