

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

**DAVID R LEWISON**  
Claimant

**HEARTLAND APPLIANCE AND REPAIR LL**  
Employer

**APPEAL 21A-UI-24873-AR-T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**OC: 09/19/21  
Claimant: Respondent (1)**

Iowa Code § 96.6(2) – Timeliness of Protest

**STATEMENT OF THE CASE:**

On November 5, 2021, the employer filed an appeal from the October 29, 2021, (reference 03) unemployment insurance decision that found the protest untimely and allowed benefits. After due notice was issued, a hearing was held by telephone conference call on January 6, 2022. The claimant, David R. Lewison, did not participate. The employer, Heartland Appliance and Repair, participated through Rob Vanegdom. The administrative law judge took official notice of the administrative record, including the Notice of Claim and Statement of Protest.

**ISSUE:**

Is the employer's protest timely?

**FINDINGS OF FACT:**

Having reviewed the evidence in the record, the administrative law judge finds: Claimant's Notice of Claim was mailed to employer's address of record on September 28, 2021, and was received by employer, though the employer did not know when it was received. The notice of claim contains a warning that the employer protest response is due ten days from the initial notice date and gave a response deadline of October 8, 2021. The employer did not file a protest response until October 23, 2021, which is after the ten-day period had expired because the employer's representative, Vanegdom, was on a work trip out of state from October 10 through 18, 2021. The business was open during Vanegdom's absence, but he is the only manager. He has instructed employees not to open mail from anyone but customers to avoid sensitive information being released to non-managerial employees. Additionally, the business' mail goes to two different store addresses, though both addresses are correct.

**REASONING AND CONCLUSIONS OF LAW:**

The administrative law judge concludes that employer has failed to protest response within the time period prescribed by the Iowa Employment Security Law.

Iowa Code section 96.6(2) provides, in pertinent part:

2. *Initial determination.* A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Another portion of this same Code section dealing with timeliness of an appeal from a representative's decision states that such an appeal must be filed within ten days after notification of that decision was mailed. In addressing an issue of timeliness of an appeal under that portion of this Code section, the Iowa Supreme Court held that this statute prescribing the time for notice of appeal clearly limits the time to do so, and that compliance with the appeal notice provision is mandatory and jurisdictional. *Beardslee v. Iowa Dep't of Job Serv.*, 276 N.W.2d 373 (Iowa 1979). The administrative law judge considers the reasoning and holding of that court in that decision to be controlling on this portion of that same Iowa Code section which deals with a time limit in which to file a protest after notification of the filing of the claim has been mailed.

Iowa Admin. Code r. 871—24.35(1) provides:

(1) Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:

a. If transmitted via the United States postal service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark of the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.

b. If transmitted by any means other than the United States postal service on the date it is received by the division.

Iowa Admin. Code r. 871—24.35(2) provides:

(2) The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

a. For submission that is not within the statutory or regulatory period to be considered timely, the interested party must submit a written explanation setting forth the circumstances of the delay.

b. The division shall designate personnel who are to decide whether an extension of time shall be granted.

c. No submission shall be considered timely if the delay in filing was unreasonable, as determined by the department after considering the circumstances in the case.

d. If submission is not considered timely, although the interested party contends that the delay was due to division error or misinformation or delay or other action of the United States postal service, the division shall issue an appealable decision to the interested party.

The employer has not shown any good cause for failure to comply with the jurisdictional time limit or that the delay was due to any Agency error or misinformation or delay or other action of the United States Postal Service pursuant to Iowa Admin. Code r. 871—24.35(2). While Vanegdom was away on a business trip shortly after the deadline for protesting the claim occurred, he could not provide information or evidence regarding when the Notice of Claim was delivered, or whether it was delivered after the deadline to protest and while he was away on business. Furthermore, though Vanegdom returned to Iowa on October 18, 2021, he did not return the Notice of Claim for another five days. Therefore, the administrative law judge lacks jurisdiction to make a determination with respect to the nature of the claimant's separation from employment or authority to remand for a fact-finding interview. Iowa Code § 96.6(2).

**DECISION:**

The October 29, 2021, (reference 03) unemployment insurance decision is affirmed. Employer has failed to file a timely protest response, and the unemployment insurance decision shall stand and remain in full force and effect.



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Alexis D. Rowe  
Administrative Law Judge

January 31<sup>st</sup>, 2022  
Decision Dated and Mailed

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