IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

	68-0157 (9-06) - 3091078 - El
KELVIN J SHEARS	APPEAL NO. 13A-UI-03076-S2T
Claimant	ADMINISTRATIVE LAW JUDGE DECISION
HY-VEE INC Employer	
	OC: 01/20/13

Claimant: Appellant (2)

Section 96.5-2-a – Discharge for Misconduct

STATEMENT OF THE CASE:

Kelvin Shears (claimant) appealed a representative's March 4, 2013 decision (reference 01) that concluded he was not eligible to receive unemployment insurance benefits because he was discharged from work with Hy-Vee (employer) for leaving work without permission. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for April 23, 2013. The claimant participated personally. The employer participated by Ben Van Zwol, Manager of Store Operations, and Amy Kling, Human Resources Manager.

ISSUE:

The issue is whether the claimant was separated from employment for any disqualifying reason.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on May 9, 2012, as a part-time night stock clerk. The claimant signed for receipt of the employer's handbook on May 9, 2012, but the claimant did not receive a copy. The employer posted a "Logan Avenue Attendance Policy 2012" by the time clock that was in effect as of October 2012. The employer stated that an employee could be terminated if he accumulated eighteen points. The claimant did not sign for receipt of the policy. The employer did not issue the claimant any warnings during his employment.

On July 26, 2012, the claimant properly reported to his manager that he was in the hospital with kidney stones. He provided a doctor's note after he returned to work. The employer recorded his absence as a no-call/no-show. The manager did not give the employer the doctor's note. On December 6, 2012, the claimant reported to his supervisor that he had conjunctivitis and could not work. He provided his supervisor with a doctor's note. The employer recorded the absence as a no-call/no-show. The employer properly recorded that the claimant did not report his absence on December 23, 2012. On January 9, 2013, the claimant reported to work and was sent home by the assistant manager. The employer recorded the claimant as a no-call/no-show. On January 11, 2013, the employer terminated the claimant for being a no-call/no-show on July 26, December 6, 23, 2012, and January 9, 2013.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

871 IAC 24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. Excessive absences are not misconduct unless unexcused. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. <u>Cosper v. Iowa Department of Job Service</u>, 321 N.W.2d 6 (Iowa 1982). The claimant's final absence was due to being sent home by the assistant manager. The claimant was following the employer's instructions. The employer did not provide sufficient evidence of job-related misconduct. The employer did not meet its burden of proof to show misconduct. Benefits are allowed.

The claimant's and the employer's testimony is inconsistent. The administrative law judge finds the claimant's testimony to be more credible because he was an eye witness to the events for which he was terminated. If a party has the power to produce more explicit and direct evidence than it chooses to do, it may be fairly inferred that other evidence would lay open deficiencies in that party's case. <u>Crosser v. Iowa Department of Public Safety</u>, 240 N.W.2d 682 (Iowa 1976). The employer had the power to present testimony but chose not to do so. The employer did not provide first-hand testimony at the hearing and, therefore, did not provide sufficient eye witness evidence of job-related misconduct to rebut the claimant's denial of said conduct. The employer did not meet its burden of proof to show misconduct. Benefits are allowed.

DECISION:

The representative's March 4, 2013 decision (reference 01) is reversed. The employer has not met its proof to establish job-related misconduct. Benefits are allowed.

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

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