## IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

GREGORY D HAMPTON Claimant

# APPEAL 16A-UI-05629-CL-T

ADMINISTRATIVE LAW JUDGE DECISION

NETWORK IMAGINING SOLUTIONS INC Employer

> OC: 04/24/16 Claimant: Appellant (1)

Iowa Code § 96.5(2)a – Discharge for Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism

### STATEMENT OF THE CASE:

The claimant filed an appeal from the May 12, 2016 (reference 01) unemployment insurance decision that denied benefits based upon misconduct. The parties were properly notified about the hearing. A telephone hearing was held on June 3, 2016. Claimant participated. Employer participated through human resources generalist Carrie Jaster.

#### ISSUE:

Was the claimant discharged for disqualifying job-related misconduct?

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant began working for employer on July 14, 2014 and last worked as an assembler. He was terminated on April 25, 2016.

Claimant had incidents of unexcused tardiness on October 17, 22, 24, 26, and 31; November 12 and 19; and December 3, 8, and 10, 2015. On December 11, 2015, claimant was given a final warning for attendance issues. At that time, claimant informed employer he was having transportation issues. Employer stated that it could work with claimant on future incidents of tardiness but warned that any further absences would result in termination.

On April 22, 2016, claimant was absent and did not report his absence to employer. Claimant was ill and had no time available on his prepaid phone. Claimant was not so ill that he saw a doctor to treat his condition. Claimant made no effort to gain contact with employer on April 22. Claimant did not ask his neighbors or the friend who came to pick him up for work if he could use their phone to contact employer. Claimant was well enough to drive to the store to get medicine the next day, but did not get in contact with employer to talk about the previous day's absence.

On April 25, 2016, claimant came to work and employer terminated his employment for excessive absenteeism.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

A claimant is disqualified from receiving unemployment benefits if the employer discharged the individual for misconduct in connection with the claimant's employment. Iowa Code § 96.5(2)a. The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (Iowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (Iowa Ct. App. 1988).

Iowa Admin. Code r. 871-24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." *Higgins v. Iowa Dep't of Job Serv.*, 350 N.W.2d 187, 190 (Iowa 1984).

In order to show misconduct, the employer must establish the claimant had excessive absences that were unexcused. Thus, the first step in the analysis is to determine whether the absences were unexcused. The requirement of "unexcused" can be satisfied in two ways. An absence can be unexcused either because it was not for "reasonable grounds," Higgins at 191, or because it was not "properly reported," holding excused absences are those "with appropriate notice." Cosper at 10. Absences due to properly reported illness are excused, even if the employer was fully within its rights to assess points or impose discipline up to or including discharge for the absence under its attendance policy. Iowa Admin. Code r. 871-24.32(7); Cosper, supra; Gaborit v. Emp't Appeal Bd., 734 N.W.2d 554 (Iowa Ct. App. 2007). Medical documentation is not essential to a determination that an absence due to illness should be treated as excused. Gaborit, supra. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins, supra. However, a good faith inability to obtain childcare for a sick infant may be McCourtney v. Imprimis Tech., Inc., 465 N.W.2d 721 (Minn. Ct. App. 1991). excused. See, Gimbel v. Emp't Appeal Bd., 489 N.W.2d 36 (Iowa Ct. App. 1992) where a claimant's late call to the employer was justified because the claimant, who was suffering from an asthma attack, was physically unable to call the employer until the condition sufficiently improved; and Roberts v. Iowa Dep't of Job Serv., 356 N.W.2d 218 (Iowa 1984) where unreported absences are not misconduct if the failure to report is caused by mental incapacity. The second step in the analysis is to determine whether the unexcused absences were excessive. The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. Higgins at 192.

Here, claimant had excessive absenteeism issues. Employer gave him a final warning on December 11, 2016. Claimant may have been ill on April 22, 2016 but the evidence does not show he was physically unable to make attempts to call the employer and notify it of his absence. Claimant failed to make any attempt to get in touch with employer until his next scheduled work day on April 25, 2016. Thus, the absence was not properly reported and is considered unexcused.

An employer is entitled to expect its employees to report to work as scheduled or to be notified when and why the employee is unable to report to work. The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absence was not excused. The final absence, in combination with the claimant's history of unexcused absenteeism, is considered excessive. Benefits are withheld.

# **DECISION:**

The May 12, 2016 (reference 01) decision is affirmed. The claimant was discharged from employment due to excessive, unexcused absenteeism. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

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Decision Dated and Mailed

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