IOWA WORKFORCE DEVELOPMENT
Unemployment Insurance Appeals Section
1000 East Grand—Des Moines, Iowa 50319
DECISION OF THE ADMINISTRATIVE LAW JUDGE
68-0157 (7-97) – 3091078 - EI

SHANEN M CARLSON 1524 CEDAR ST KEOKUK IA 52632

ACCESS DIRECT TELEMARKETING INC °/<sub>o</sub> JOHNSON & ASSOCIATES PO BOX 6007 OMAHA NE 68106-0007

Appeal Number: 04A-UI-03706-SWT OC 03/14/04 R 04

Claimant: Appellant (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, lowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

### STATE CLEARLY

- The name, address and social security number of the claimant.
- A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
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(Decision Dated & Mailed)

Section 96.5-1 - Voluntary Quit

# STATEMENT OF THE CASE:

The claimant appealed an unemployment insurance decision dated March 31, 2004, reference 01, that concluded she had voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on April 26, 2004. The parties were properly notified about the hearing. The claimant participated in the hearing. Alyce Smolsky participated in the hearing on behalf of the employer with a witness, Mike Matejka.

### FINDINGS OF FACT:

The claimant worked full time for the employer as a telephone service representative from March 24, 2003 through February 24, 2004. The claimant also worked part-time for the Keokuk Family Restaurant. The claimant quit employment on a February 24, 2004, because the stress of working two jobs was too great and she was afraid that she was about to be terminated due

to low productivity. Continuing work was available to the claimant and she was in no danger of losing her job.

## REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the claimant voluntarily quit employment without good cause attributable to the employer.

Iowa Code Section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

The claimant left work without good cause attributable to the employer. There is no evidence that the claimant quit due to intolerable working conditions or similar good cause. Continuing work was available to the claimant.

## **DECISION:**

The unemployment insurance decision dated March 31, 2004, reference 01, is affirmed. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

saw/kjf