

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

TINA M PFEIFER
Claimant

APPEAL NO. 11A-UI-04493-HT

**ADMINISTRATIVE LAW JUDGE
DECISION**

ARONA CORPORATION
Employer

OC: 02/27/11
Claimant: Appellant (1)

Section 96.5(1) – Quit

STATEMENT OF THE CASE:

The claimant, Tina Pfeifer, filed an appeal from a decision dated March 29, 2011, reference 01. The decision disqualified her from receiving unemployment benefits. After due notice was issued, a hearing was held by telephone conference call on April 28, 2011. The claimant did not provide a telephone number where she could be contacted and did not participate. The employer, Arona Corporation (Arona), participated by Client Services Administrator Lisa Ziesman.

ISSUE:

The issue is whether the claimant quit work with good cause attributable to the employer.

FINDINGS OF FACT:

Tina Pfeifer was employed by Arona from November 7, 2010 until March 2, 2011 as a full-time customer services representative. On March 2, 2011, she gave a verbal resignation to General Manager Kevin Rief telling him it “wasn’t working out” and she “couldn’t handle it.”

Continuing work was available to the claimant had she not quit. She had not been reprimanded by the employer at any point and had not brought any complaints or concerns to management.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code § 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

The claimant did not participate in the hearing to establish exactly why she elected to quit. Ms. Pfeifer has not provided any evidence she quit due to good cause attributable to the employer. She is disqualified.

DECISION:

The representative's decision of March 29, 2011, reference 01, is affirmed. Tina Pfeifer is disqualified and benefits are withheld until she has earned ten times her weekly benefit amount, provided she is otherwise eligible.

Bonny G. Hendricksmeier
Administrative Law Judge

Decision Dated and Mailed

bgh/pjs