# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

DAVID L HOVEL

Claimant

APPEAL NO. 13A-UI-07648-SWT

ADMINISTRATIVE LAW JUDGE DECISION

FBG SERVICE CORPORATION

Employer

OC: 05/19/13

Claimant: Respondent (2-R)

Section 96.5-2-a - Discharge

#### STATEMENT OF THE CASE:

The employer appealed an unemployment insurance decision dated June 20, 2013, reference 01, that concluded the claimant was dismissed because his job was finished. A telephone hearing was held on August 22, 2013. The parties were properly notified about the hearing. The claimant failed to participate in the hearing. Tom Kuiper participated in the hearing on behalf of the employer with a witness, Robin Hollman.

### **ISSUE:**

Was the claimant discharged for work-connected misconduct?

# **FINDINGS OF FACT:**

The claimant worked part time as a cleaning specialist for the employer from November 5, 2011, to February 20, 2013. The claimant was informed and understood that under the employer's work rules, employees were required to notify the employer if they were not able to work as scheduled and were subject to termination after missing three shifts without notice to the employer. The claimant had received a warning in December 2012 for missing work without notice.

The claimant was absent for one shift on February 21 and two shifts on February 22. He continued to miss work without notice and was discharged. He called in two weeks later and said his car had broken down. He provide no excuse for his failure to call in. He was informed he was discharged.

The claimant filed for and received a total of \$2,122 in unemployment insurance benefits for the weeks between May 19 and August 17, 2013.

# **REASONING AND CONCLUSIONS OF LAW:**

The issue in this case is whether the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law.

The unemployment insurance law disqualifies claimants discharged for work-connected misconduct. Iowa Code § 96.5-2-a. The rules define misconduct as (1) deliberate acts or omissions by a worker that materially breach the duties and obligations arising out of the contract of employment, (2) deliberate violations or disregard of standards of behavior that the employer has the right to expect of employees, or (3) carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design. Mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not misconduct within the meaning of the statute. 871 IAC 24.32(1).

The claimant's violation of a known work rule was a willful and material breach of the duties and obligations to the employer and a substantial disregard of the standards of behavior the employer had the right to expect of the claimant. Work-connected misconduct as defined by the unemployment insurance law has been established in this case.

The unemployment insurance law requires benefits to be recovered from a claimant who receives benefits and is later determined to be ineligible for benefits, even though the claimant acted in good faith and was not otherwise at fault. But the overpayment will not be recovered when an initial determination to award benefits is reversed on appeal on an issue regarding the claimant's employment separation if: (1) the benefits were not received due to any fraud or willful misrepresentation by the claimant and (2) the employer did not participate in the initial proceeding to award benefits. The employer will not be charged for benefits whether or not the overpayment is recovered. Iowa Code § 96.3-7. In this case, the claimant has received benefits but was ineligible for those benefits. The matter of deciding the amount of the overpayment and whether the overpayment should be recovered under lowa Code § 96.3-7-b is remanded to the Agency.

## **DECISION:**

The unemployment insurance decision dated June 20, 2013, reference 01, is reversed. The claimant is disqualified from receiving unemployment insurance benefits until he has been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible. The matter of deciding the amount of the overpayment and whether the overpayment should be recovered under lowa Code § 96.3-7-b is remanded to the Agency.

Steven A. Wise	
Administrative Law Judge	
Decision Dated and Mailed	
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