

**BEFORE THE  
EMPLOYMENT APPEAL BOARD  
Lucas State Office Building, 4<sup>TH</sup> Floor  
Des Moines, Iowa 50319  
eab.iowa.gov**

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**AMY BRANDHORST**

Claimant

and

**SUPERIOR CLEANING SERVICES**

Employer

: **APPEAL NUMBER:** 24B-UI-03104  
: **ALJ HEARING NUMBER:** 24A-UI-03104  
:  
: **EMPLOYMENT APPEAL BOARD**  
: **DECISION**  
:  
:  
:

**SECTION:** 10A.601 Employment Appeal Board Review

**FINDINGS OF FACT:**

The notice of hearing in this matter was mailed March 22, 2024. The notice set a hearing for April 10. The Claimant did not appear for or participate in the hearing because they did not receive the notice of hearing and did not know the hearing was taking place. The administrative law judge's decision determined that the Claimant, who did not appear or participate in the hearing, "defaulted pursuant to Iowa Code section 17A.12(3)..." and the previous decision remained in effect.

**REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 10A.601(4) (2015) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of a administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

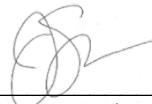
Here, the Claimant did not participate in the hearing through no fault of the their own. The Claimant did not participate because they did not receive notice of the hearing. Although the administrative law judge entered a default decision based on the Claimant's failure to appear at the hearing, the Board finds that the Claimant has provided good cause for their nonparticipation. For this reason, the matter will be remanded for another hearing before an administrative law judge.

**DECISION:**

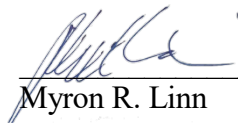
The decision of the administrative law judge dated April 11, 2024, is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge who shall conduct a hearing following due notice. After the hearing, the

administrative law judge shall issue a decision which provides the parties appeal rights.

When you receive the Notice of Hearing, please read and follow the instructions carefully. If you do not receive a Notice of Hearing within fifteen days of the date on this decision, you must call the Unemployment Insurance Appeal Bureau to get information about the new hearing.



James M. Strohman



Myron R. Linn



Ashley R. Koopmans

SRC/mes

**DATED AND MAILED May 8, 2024**