IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

MARLA J LINDEMIER 1514 N PERRY ST DAVENPORT IA 52803

KELLY SERVICES INC 999 W BIG BEAVER RD TROY MI 48084-4716

Appeal Number:04A-UI-10420-HTOC:08/29/04R:04Claimant:Respondent (5)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Section 96.5-2-a - Discharge

STATEMENT OF THE CASE:

The employer, Kelly Services, filed an appeal from a decision dated September 20, 2004, reference 04. The decision allowed benefits to the claimant, Marla Lindemier. After due notice was issued a hearing was held by telephone conference call on October 18, 2004. The claimant participated on her own behalf. The employer participated by Supervisor Julie Countryman.

FINDINGS OF FACT:

Having heard the testimony of the witnesses and having examined all of the evidence in the record, the administrative law judge finds: Marla Lindemier was employed by Kelly Services

from January 28 until July 21, 2004. Her last assignment began June 30, 2004, at AC Coin and Slots.

The claimant was absent on July 6 and 19, 2004, and she notified the employer of her absence on each occasion. She also called in on July 21, 2004, and reported she would not be in due to a migraine headache. At that time she also notified Supervisor Julie Countryman she had prior approval from another supervisor, Sheila, to be absent the next day to take a test at another temporary employment agency. When Ms. Countryman notified the client company Ms. Lindemier would be absent for two days, the client requested her to be replaced. The supervisor then notified the claimant she was discharged for absenteeism.

REASONING AND CONCLUSIONS OF LAW:

The issue is whether the claimant is disqualified. The judge concludes she is not.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a, (7) provide:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The claimant had not received any warnings that her job was in jeopardy for any reason. The final absences were due to a properly reported illness and a pre-approved day off. This does not constitute misconduct under the provisions of <u>Cosper v. IDJS</u>, 321 N.W.2d 6 (Iowa 1982), and disqualification may not be imposed.

DECISION:

The representative's decision of September 20, 2004, reference 04, is modified without effect. Marla Lindemier was discharged but not for misconduct. She is qualified for benefits, provided she is otherwise eligible.

bgh/b