

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

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**AMY N CUNNINGHAM**  
Claimant

**APPEAL NO: 15A-UI-04072-JCT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**NATIONAL RENEWAL EXCHANGE INC**  
Employer

**OC: 03/01/15**  
**Claimant: Appellant (6)**

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Iowa Code § 17A.12(3) – Default Decision  
Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

**STATEMENT OF THE CASE:**

An appeal was filed from an unemployment insurance decision dated March 24, 2015, (reference 03) that denied benefits based upon the claimant's separation. Notice of the hearing was mailed to the parties' last known addresses of record for a telephone hearing to be held at 9:00 a.m. on May 6, 2015. A review of the Appeals Bureau's conference call system after 9:18 a.m. the same day shows the claimant/appellant provided a telephone number at which she could be reached for the scheduled hearing, but failed to be available when called. A voicemail was left for the claimant directing her to call the Appeals Bureau and a grace period offered. The claimant did not respond and no hearing was held.

**ISSUE:**

Should the appeal be dismissed based upon the appellant not being available to participate in the scheduled hearing?

**FINDINGS OF FACT:**

The party was properly notified of the scheduled hearing on this appeal. The appellant, Amy N. Cunningham, provided a telephone number at which she could be reached for the scheduled hearing, but failed to be available when called.

The agency's decision concluded that the claimant was disqualified for unemployment insurance benefits.

**REASONING AND CONCLUSIONS OF LAW:**

The Iowa Administrative Procedure Act at Iowa Code § 17A.12(3) provides that if a party fails to appear or participate in a hearing after proper service of notice, the judge may enter a default decision or proceed with the hearing and make a decision in the absence of the party. The statute further states that if a party makes a timely request to vacate the decision and shows good cause for failing to appear, the judge shall vacate the decision and conduct another hearing.

Agency rule Iowa Admin. Code r. 871-26.14(7) provides that if the appealing party has not responded to a notice of telephone hearing by providing the Appeals Bureau with the names and telephone numbers of the persons who are participating in the hearing *by the scheduled starting time of the hearing or is not available at the telephone number provided*, the judge may decide the appealing party is in default and dismiss the appeal as provided in Iowa Code § 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing and shows good cause for reopening the hearing. The rule further states that *failure to read or follow the instructions on the notice of hearing is not good cause for reopening the record*. Iowa Admin. Code r. 871-26.14(7)c. (Emphasis added.)

The appellant, Amy N. Cunningham, appealed the unemployment insurance decision but failed to be available to participate in the scheduled hearing. The appellant has therefore defaulted on her appeal pursuant to Iowa Code § 17A.12(3) and Iowa Admin. Code r. 871-24.14(7), and the decision remains in force and effect.

If the appellant disagrees with this decision, a request to reopen the record must be made to the administrative law judge within 15 days after the mailing date of this decision. The request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the emergency or other good cause that prevented the appellant from participating in the hearing at the scheduled time.

**DECISION:**

The appellant is in default and the appeal is dismissed. The unemployment insurance decision dated March 24, 2015, (reference 03) denying benefits remains in effect.

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Jennifer L. Coe  
Administrative Law Judge  
Unemployment Insurance Appeals Bureau  
Iowa Workforce Development  
1000 East Grand Avenue  
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Decision Dated and Mailed

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