# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

CRAIG E HUTCHINSON Claimant

# APPEAL NO. 15A-UI-11299-B2T

ADMINISTRATIVE LAW JUDGE DECISION

HORMEL FOODS CORPORATION Employer

> OC: 09/13/15 Claimant: Appellant (2)

Iowa Code § 96.5-2-a – Discharge for Misconduct

### STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated October 1, 2015 (reference 01) which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on October 26, 2015. Claimant participated personally. Employer participated by hearing representative Todd Richardson, with witnesses Frank Velasquez and Allen Schipull. Exhibits One through Five were admitted into evidence.

### **ISSUE:**

The issue in this matter is whether claimant was discharged for misconduct.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on September 5, 2015. Employer discharged claimant on September 14, 2015 because claimant was alleged to have abandoned his job on September 5, 2015.

Claimant went into work early on Saturday, September 5, 2015 in hopes of getting off of work early. Claimant filled up a trailer with pallets and knew that another trailer was coming sometime to be filled with more pallets. Claimant left without waiting for the next trailer to arrive as he'd done the majority of his daily chores; this was Labor Day weekend. Claimant stated that he'd gotten approval from his supervisor to leave. Claimant's supervisor denies giving claimant permission to leave. Claimant additionally stated that it was common to not have all of the pallets loaded, leaving them for the next shift to finish.

Claimant did clock out before he left. Claimant had never left before his shift had finished previous to this date. Employer stated that his investigation into this matter showed claimant was upset about working on Saturday when coworkers with less seniority did not have to come in to work. Claimant worked for employer for 16 years without incident prior to this action. Claimant returned to work the following Tuesday and started his shift not knowing that there was a problem.

Employer found out about claimant's leaving soon after it occurred. Employer made to attempt to contact claimant to ask why he had headed home. None of employer's witnesses expressed that claimant appeared frustrated to them on the day in question.

# REASONING AND CONCLUSIONS OF LAW:

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a, (4), and (8) provide:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.,* 275 N.W.2d 445, 448 (Iowa 1979).

(4) Report required. The claimant's statement and the employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982), Iowa Code § 96.5-2-a.

In order to establish misconduct as to disgualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. Rule 871 IAC 24.32(1)a; Huntoon v. Iowa Department of Job Service, 275 N.W.2d 445 (Iowa 1979); Henry v. Iowa Department of Job Service, 391 N.W.2d 731, 735 (Iowa Ct. App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or the employee's duties and obligations to the employer. Rule 871 IAC 24.32(1)a; Huntoon supra; Henry supra. In contrast, mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not deemed misconduct within the meaning of the statute. Rule 871 IAC 24.32(1)a; Huntoon supra; Newman v. Iowa Department of Job Service, 351 N.W.2d 806 (Iowa Ct. App. 1984).

The employer bears the burden of proving that a claimant is disqualified from receiving benefits because of substantial misconduct within the meaning of Iowa Code section 96.5(2). *Myers*, 462 N.W.2d at 737. The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. Because our unemployment compensation law is designed to protect workers from financial hardships when they become unemployed through no fault of their own, we construe the provisions "liberally to carry out its humane and beneficial purpose." *Bridgestone/Firestone, Inc. v. Emp't Appeal Bd.,* 570 N.W.2d 85, 96 (Iowa 1997). "[C]ode provisions which operate to work a forfeiture of benefits are strongly construed in favor of the claimant." *Diggs v. Emp't Appeal Bd.,* 478 N.W.2d 432, 434 (Iowa Ct. App. 1991).

The gravity of the incident, number of policy violations and prior warnings are factors considered when analyzing misconduct. The lack of a current warning may detract from a finding of an intentional policy violation. Here, the administrative law judge looks at the facts and circumstances surrounding the event to determine whether there was an intentional and substantial disregard of the employer's interests as shown in claimant's actions.

In this matter, the evidence fails to establish that claimant was discharged for an act of misconduct when claimant violated employer's policy concerning job abandonment. Claimant was not warned concerning this policy, but understood that walking off the job could constitute abandonment. The last incident, which brought about the discharge, fails to constitute misconduct because there has not been sufficient showing of claimant's resentment about being at the job that he would walk off. Claimant worked for employer for 16 years and not once during that time had an incident like this or an outburst of frustration over having to work been

shown. Employer could have contacted claimant to see if he'd intended to walk off the job but did not. Claimant came back to work on his next scheduled shift, indicating that he hadn't intended to storm off and quit. Employer did not provide any of the witnesses who'd allegedly said that claimant was upset or frustrated on the day in question.

The administrative law judge holds that claimant was not discharged for an act of misconduct and, as such, is not disqualified for the receipt of unemployment insurance benefits.

# DECISION:

The decision of the representative dated October 1, 2015 (reference 01) is reversed. Claimant is eligible to receive unemployment insurance benefits, provided claimant meets all other eligibility requirements.

Blair A. Bennett Administrative Law Judge

Decision Dated and Mailed

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