

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**KARISA ADAMS**  
Claimant

**APPEAL 17A-UI-00173-JP-T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 07/17/16  
Claimant: Appellant (1)**

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Iowa Code § 96.4(3) – Ability to and Availability for Work  
Iowa Code § 96.6(2) – Timeliness of Appeal

**STATEMENT OF THE CASE:**

The claimant filed an appeal from the December 1, 2016, (reference 07) unemployment insurance decision that denied benefits from October 23, 2016 through October 29, 2016. After due notice was issued, a hearing was held by telephone conference call on January 27, 2017. Claimant participated. Official notice was taken of the administrative record of claimant's unemployment insurance decisions dated November 21, 2016 (reference 06), December 1, 2016 (reference 07), and December 28, 2016 (reference 08), with no objection. Official notice was taken of the administrative record of the Unemployment Insurance Letter of Inquiry dated November 2, 2016, with no objection. Official notice was taken of the administrative record of claimant's continued claims filings, with no objection.

**ISSUE:**

Is the appeal timely?

**FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: On December 1, 2016, an ineligibility unemployment insurance decision was mailed to claimant's address of record (2030 Emerald Drive, Apartment 102, Davenport, Iowa) that Iowa Workforce Development (IWD) had for her on December 1, 2016. Claimant did not receive the decision until January 5, 2017, because she did not update her address of record with IWD until January 5, 2017. The decision contained a warning that an appeal must be postmarked or received by the Appeals Bureau by December 11, 2016 (it is noted that December 11, 2016 was a Sunday, so claimant had until December 12, 2016 to file her appeal). The appeal was not filed until January 5, 2017, which is after the date noticed on the unemployment insurance decision.

When claimant opened her claim for benefits with an effective date of July 17, 2016, she was not living at the 2030 Emerald Drive, Apartment 102, Davenport, Iowa address. Claimant moved to the 2030 Emerald Drive, Apartment 102, Davenport, Iowa address in September 2016. Claimant updated her address of record with Iowa Workforce Development when she moved to 2030 Emerald Drive, Apartment 102, Davenport, Iowa. Around October 15, 2016, claimant moved from 2030 Emerald Drive, Apartment 102, Davenport, Iowa to a

Dubuque, Iowa address for approximately two and a half weeks. Claimant did not update her address with IWD when she moved to Dubuque, Iowa. Around November 11, 2016, claimant moved from Dubuque, Iowa to her current address (3010 West 49th Street, Lot 13, Davenport, Iowa). Claimant did not update her address with IWD when she moved to her 3010 West 49th Street, Lot 13, Davenport, Iowa address. On January 5, 2017, claimant went to her local IWD office about income verification. While claimant was at the local IWD office, she inquired about not getting her unemployment insurance benefits. Claimant was then notified about the unemployment insurance decisions dated November 21, 2016 (reference 06), December 1, 2016 (reference 07), and December 28, 2016 (reference 08). Claimant also updated her address of record with IWD when she was at the local IWD office on January 5, 2017.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes claimant's appeal is untimely.

Iowa Code § 96.6(2) provides:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant. The representative shall promptly examine the claim and any protest, take the initiative to ascertain relevant information concerning the claim, and, on the basis of the facts found by the representative, shall determine whether or not the claim is valid, the week with respect to which benefits shall commence, the weekly benefit amount payable and its maximum duration, and whether any disqualification shall be imposed. The claimant has the burden of proving that the claimant meets the basic eligibility conditions of section 96.4. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to section 96.5, except as provided by this subsection. The claimant has the initial burden to produce evidence showing that the claimant is not disqualified for benefits in cases involving section 96.5, subsection 10, and has the burden of proving that a voluntary quit pursuant to section 96.5, subsection 1, was for good cause attributable to the employer and that the claimant is not disqualified for benefits in cases involving section 96.5, subsection 1, paragraphs "a" through "h". Unless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision. If an administrative law judge affirms a decision of the representative, or the appeal board affirms a decision of the administrative law judge allowing benefits, the benefits shall be paid regardless of any appeal which is thereafter taken, but if the decision is finally reversed, no employer's account shall be charged with benefits so paid and this relief from charges shall apply to both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

The ten calendar days for appeal begins running on the mailing date. The "decision date" found in the upper right-hand portion of the representative's decision, unless otherwise corrected immediately below that entry, is presumptive evidence of the date of mailing. *Gaskins v. Unempl. Comp. Bd. of Rev.*, 429 A.2d 138 (Pa. Comm. 1981); *Johnson v. Bd. of Adjustment*, 239 N.W.2d 873, 92 A.L.R.3d 304 (Iowa 1976).

The record in this case shows that more than ten calendar days elapsed between the mailing date and the date this appeal was filed. The Iowa Supreme Court has declared that there is a mandatory duty to file appeals from unemployment insurance decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. *Franklin v. Iowa Dep't of Job Serv.*, 277 N.W.2d

877, 881 (Iowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. *Beardslee v. Iowa Dep't of Job Serv.*, 276 N.W.2d 373, 377 (Iowa 1979); see also *In re Appeal of Elliott*, 319 N.W.2d 244, 247 (Iowa 1982). The question in this case thus becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Emp't Sec. Comm'n*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Emp't Sec. Comm'n*, 212 N.W.2d 471, 472 (Iowa 1973).

The record shows that the appellant did have a reasonable opportunity to file a timely appeal. The unemployment insurance decision dated December 1, 2016 (reference 07) was mailed to the address of record IWD had for claimant on December 1, 2016 (2030 Emerald Drive, Apartment 102, Davenport, Iowa). However, on December 1, 2016, claimant had already moved from that address, to Dubuque, and then to her current address (3010 West 49th Street, Lot 13, Davenport, Iowa). Claimant failed to update her address of record with IWD each time she moved. Claimant is responsible for maintaining contact with IWD, including providing her most current contact (address) information so that she timely receives all correspondence from IWD.

Although claimant did not receive notice about the unemployment insurance decision dated December 1, 2016 (reference 07) until January 5, 2017, claimant had failed to update her address of record with IWD until January 5, 2017. The December 1, 2016 (reference 07) unemployment insurance decision clearly stated an appeal had to be filed by December 11, 2016 (it is noted that December 11, 2016 was a Sunday, so claimant had until December 12, 2016 to file her appeal). The administrative law judge concludes that failure to follow the clear written instructions to file a timely appeal within the time prescribed by the Iowa Employment Security Law *was not due to any Agency error or misinformation or delay or other action of the United States Postal Service* pursuant to Iowa Admin. Code r. 871-24.35(2). The administrative law judge further concludes that the appeal was not timely filed pursuant to Iowa Code § 96.6(2), and the administrative law judge lacks jurisdiction to make a determination with respect to the nature of the appeal. See, *Beardslee v. Iowa Dep't of Job Serv.*, 276 N.W.2d 373 (Iowa 1979) and *Franklin v. Iowa Dep't of Job Serv.*, 277 N.W.2d 877 (Iowa 1979).

**DECISION:**

The December 1, 2016, (reference 07) unemployment insurance decision is affirmed. The appeal in this case was not timely, and the decision of the representative remains in effect.

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Jeremy Peterson  
Administrative Law Judge

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Decision Dated and Mailed

jp/rvs