IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

DENNIS PEUVION

Claimant

APPEAL 21A-UI-04498-AW-T

ADMINISTRATIVE LAW JUDGE DECISION

CASEY'S MARKETING COMPANY

Employer

OC: 04/05/20

Claimant: Appellant (2)

Iowa Code § 96.5(2)a – Discharge for Misconduct

STATEMENT OF THE CASE:

Claimant filed an appeal from the February 1, 2021 (reference 01) unemployment insurance decision that denied benefits. The parties were properly notified of the hearing. A telephone hearing was held on April 7, 2021, at 1:00 p.m. Claimant participated. Employer participated through Susan Abbott, Manager. Employer's Exhibits 1 – 6 were admitted.

ISSUE:

Whether claimant's separation was a discharge for disqualifying job-related misconduct.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed as a part-time Pizza Delivery Driver from August 20, 2019 until his employment with Casey's Marketing Company ended on October 15, 2019.

Employer has an occurrence-based attendance policy with progressive discipline. (Exhibit 5 - 6) The policy is outlined in the employee handbook. (Exhibit 5 - 6) Claimant acknowledged receipt of the policy and had access to it. (Exhibit 4)

On September 8, 2019 and September 9, 2019, claimant was tardy for work due to transportation issues and did not notify employer that he would be late prior to the beginning of his shift. (Exhibit 1) On September 10, 2019, claimant was given a verbal warning for his tardiness on September 8, 2019 and September 9, 2019. (Exhibit 1)

On September 20, 2019 and September 22, 2019, claimant was tardy for work due to transportation issues and did not notify employer that he would be late prior to the beginning of his shift. (Exhibit 2) On September 22, 2019, claimant was given a verbal warning for his tardiness on September 20, 2019 and September 22, 2019 and was told that continued tardiness may result in termination of employment. (Exhibit 2)

On October 5, 2019, claimant was absent from work due to transportation issues and notified employer of his absence prior to the beginning of his shift. (Exhibit 3) On October 6, 2019, claimant was given a written warning for his absence on October 5, 2019. (Exhibit 3) The

warning stating that another no-call/no-show absence would result in immediate termination. (Exhibit 3)

On October 15, 2019, employer discharged claimant for excessive absenteeism. Claimant accrued no absences between October 5, 2019 and October 15, 2019.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes claimant was discharged for no disqualifying reason. Benefits are allowed provided claimant is otherwise eligible.

Iowa Code section 96.5(2)(a) provides:

An individual shall be *disqualified for benefits:*

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)(a) provides:

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition of misconduct has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Reigelsberger v. Emp't Appeal Bd.*, 500 N.W.2d 64, 66 (Iowa 1993); *accord Lee v. Emp't Appeal Bd.*, 616 N.W.2d 661, 665 (Iowa 2000). Further, the employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982).

Iowa Admin. Code r. 871-24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

Iowa Admin. Code r. 871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be

based on such past act or acts. The termination of employment must be based on a current act.

The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. lowa Dep't of Job Serv.*, 364 N.W.2d 262 (lowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. lowa Dep't of Job Serv.*, 425 N.W.2d 679 (lowa Ct. App. 1988).

Excessive absences are not considered misconduct unless unexcused. The requirements for a finding of misconduct based on absences are therefore twofold. First, the absences must be excessive. Sallis v. Emp't Appeal Bd., 437 N.W.2d 895 (lowa 1989). The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. Higgins v. lowa Dep't of Job Serv., 350 N.W.2d 187, 192 (lowa 1984). Second, the absences must be unexcused. Cosper, 321 N.W.2d at 10. The requirement of "unexcused" can be satisfied in two ways. An absence can be unexcused either because it was not for "reasonable grounds," Higgins, 350 N.W.2d at 191, or because it was not "properly reported," holding excused absences are those "with appropriate notice." Cosper, 321 N.W.2d at 10.

Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. *Higgins*, 350 N.W.2d at 191. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness; and an incident of tardiness is a limited absence.

Claimant was discharged for excessive absenteeism on October 15, 2019. Claimant's most recent absence was October 5, 2019. Claimant accrued no absences between October 5, 2019 and October 15, 2019. The absence on October 5, 2019 was no longer a current act at the time of discharge. Furthermore, claimant had already received disciplinary action (i.e. a written warning) for that absence. (Exhibit 3) Without a current or final act of misconduct, the history of other absences need not be examined. Employer has not met its burden of proving a current act of disqualifying, job-related misconduct. Claimant was discharged for no disqualifying reason. Benefits are allowed provided claimant is otherwise eligible.

DECISION:

The February 1, 2021 (reference 01) unemployment insurance decision is reversed. Claimant was discharged for no disqualifying reason. Benefits are allowed provided claimant is otherwise eligible.

Adrienne C. Williamson

Administrative Law Judge

Unemployment Insurance Appeals Bureau

Iowa Workforce Development

1000 East Grand Avenue

Des Moines, Iowa 50319-0209

Fax (515)478-3528

April 16, 2021

Decision Dated and Mailed

acw/scn