IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

MARCIA LUCKEL

Claimant

APPEAL NO. 07A-UI-00651-ET

ADMINISTRATIVE LAW JUDGE DECISION

WAL-MART STORES INC

Employer

OC: 11-26-06 R: 01 Claimant: Appellant (2)

Section 96.5-2-a – Discharge/Misconduct

STATEMENT OF THE CASE:

The employer filed a timely appeal from the January 8, 2007, reference 03, decision that allowed benefits to the claimant. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on February 1, 2007. The claimant participated in the hearing. Stacey Garver, Club Manager, and Dawn Meier, Cash Office Team Lead, participated in the hearing on behalf of the employer.

ISSUE:

The issue is whether the employer discharged the claimant for work-connected misconduct.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a part-time cashier for Wal-Mart from May 11, 2006 to June 30, 2006. On June 22, 2006, the claimant received a coaching and was sent on a decision-making day. Under the employer's policy a decision-making day is a paid-time-off day allowing the claimant to decide whether or not she wants to continue her employment with Wal-Mart. The employer expected to see the claimant on the day following her decision-making day, but the claimant did not call or show up for work and the next contact the employer had with the claimant was on July 31, 2006, when she called Dawn Meier, Cash Office Team Lead, and said she voluntarily quit her job. The claimant maintains that she was told her decision making days would be July 28, July 29 and July 30, 2006, and said the employer would call her July 30, 2006, about whether she still had a job and when she did not receive that call she assumed she was fired.

The claimant has not collected unemployment insurance benefits since her separation from this employment.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer utilizes a decision-making day as part of its disciplinary process. Those decision-making days are paid and last one day and employees are expected to return to work following their decision-making day. While the claimant insists she was given a three-day decision-making day that would fly in the face of the employer's rules, her testimony is not as credible as that of the employer. The administrative law judge concludes the claimant's conduct demonstrated a willful disregard of the standards of behavior the employer has the right to expect of employees and shows an intentional and substantial disregard of the employer's interests and the employee's duties and obligations to the employer. The employer has met its burden of proving disqualifying job misconduct. Cosper v. IDJS, 321 N.W.2d 6 (lowa 1982). Benefits are denied.

DECISION:

The January 8, 2007, reference 03, decision is reversed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

Julie Elder
Administrative Law Judge

Decision Dated and Mailed

je/kjw