



We caution the Claimant that, barring exceptional circumstances, we will not again excuse a failure to call in a number where the Claimant could be reached.

**DECISION:**

The decision of the administrative law judge dated November 30, 2017 is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge in the Workforce Development Center, Appeals Section. The administrative law judge shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

The Employment Appeal Board would also note that the Claimant speaks Ewe (a Niger-Congo language) and requires the assistance of an interpreter based on the request in her appeal.

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Kim D. Schmett

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Ashley R. Koopmans

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James M. Strohman

AMG/fnv