

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

**KEVIN KNIGHT**  
Claimant

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**APPEAL 19A-UI-09235-DG**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**OC: 05/26/19  
Claimant: Appellant (6)**

Iowa Code §96.5(8) – Administrative Penalty  
Iowa Code §96.4(3) – Unemployment Insurance Benefits Eligibility  
Iowa Admin. Code r. 871-25.1 – Misrepresentation & Fraud  
Iowa Code § 17A.12(3) – Default Decision  
Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

**STATEMENT OF THE CASE:**

The claimant/appellant, filed an appeal from the November 14, 2019 (reference 03) Iowa Workforce Development (“IWD”) unemployment insurance decision which concluded he was ineligible to receive unemployment insurance benefits effective November 14, 2019, because he made false statements concerning his employment and earnings. The disqualification was imposed through administrative penalty.

Notice of the hearing was mailed to the claimant’s last known address of record for an in-person hearing to be held at 10:10 a.m. on February 27, 2020 in Waterloo, Iowa. The claimant/appellant did not respond to the hearing notice or request a postponement of the hearing as required by the hearing notice and did not appear for the hearing.

**ISSUE:**

Should the appeal be dismissed based on the claimant/appellant’s failure to appear and participate?

**FINDINGS OF FACT:**

The parties were properly notified of the scheduled hearing for this appeal. The claimant/appellant, failed to register a telephone number to be called at the time scheduled for this appeal hearing as required by the hearing notice. The claimant/appellant did not request a postponement of the hearing. No hearing was held.

The agency’s decision concluded the claimant was ineligible for unemployment insurance benefits because he has an unpaid fraud overpayment balance to Iowa Workforce Development.

**REASONING AND CONCLUSIONS OF LAW:**

The Iowa Administrative Procedure Act at Iowa Code § 17A.12(3) provides in pertinent part:

The party was properly notified of the scheduled hearing on this appeal. The appellant did not respond to the hearing notice or request a postponement of the hearing as required by the hearing notice and did not appear for the hearing. Administrative law judge checked with Iowa Workforce Development receptionist to see if appellant had checked in or called in to request a continuance in this matter. The record was held open 20 minutes to give appellant a chance to appear.

The agency's decision concluded the claimant was ineligible for unemployment insurance benefits because he has an unpaid fraud overpayment balance to Iowa Workforce Development.

If a party fails to appear or participate in a contested case proceeding after proper service of notice, the presiding officer may, if no adjournment is granted, enter a default decision or proceed with the hearing and make a decision in the absence of the party. ... If a decision is rendered against a party who failed to appear for the hearing and the presiding officer is timely requested by that party to vacate the decision for good cause, the time for initiating a further appeal is stayed pending a determination by the presiding officer to grant or deny the request. If adequate reasons are provided showing good cause for the party's failure to appear, the presiding officer shall vacate the decision and, after proper service of notice, conduct another evidentiary hearing. **If adequate reasons are not provided showing good cause for the party's failure to appear, the presiding officer shall deny the motion to vacate.**

Agency rules at Iowa Admin. Code r. 26.14(7) provides:

If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing **by the scheduled starting time of the hearing** or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provided in Iowa Code § 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing in writing under subrule 26.8(3) and shows good cause for reopening the hearing.

- a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.
- b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party.
- c. **Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.** (Emphasis added.)

The Iowa Supreme Court has opined that a default should not be set aside for ordinary negligence or want of ordinary care. Defaults should not be set aside where the movant ignores plain instruction with ample opportunity to comply. See *Houlihan v. Emp't Appeal Bd.*, 545 N.W.2d 863 (Iowa 1996). Here, the clear directive is to read the hearing notice and register a telephone number where the party can be reached for the hearing. The second part of that directive is to be available at the number provided at the date and time of the hearing. Further, if the party misses or does not receive the hearing call, he or she may call the telephone numbers on the hearing notice. Due process requires notice and an opportunity to be heard, both of which were provided to each party. *The rule does not provide exceptions for good*

*intentions and/or a party contacting the Appeals Bureau within a 'reasonable' or certain amount of time after the hearing is scheduled.*

The claimant/appellant, appealed the unemployment insurance decision but failed to be available to participate in the scheduled hearing. The appellant has therefore defaulted on his appeal pursuant to Iowa Code § 17A.12(3) and Iowa Admin. Code r. 871-24.14(7), and the decision remains in force and effect.

If the claimant/appellant disagrees with this decision, a written request to reopen the record must be made to the administrative law judge within 15 days after the mailing date of this decision. The request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the emergency or other good cause that prevented the appellant from participating in the hearing at the scheduled time.

**DECISION:**

The claimant/appellant is in default and the appeal is dismissed. The unemployment insurance decision dated November 14, 2019, (reference 03) is affirmed. The disqualification imposed through administrative penalty remains in effect. The claimant is ineligible for benefits beginning on November 14, 2019.

---

Duane L. Golden  
Administrative Law Judge  
Unemployment Insurance Appeals Bureau  
Iowa Workforce Development  
1000 East Grand Avenue  
Des Moines, Iowa 50319-0209  
Fax 515-478-3528

---

Decision Dated and Mailed

dlg/scn