# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**LAKESHA S PATTON** 

Claimant

APPEAL NO. 090-EUCU-00479-MT

ADMINISTRATIVE LAW JUDGE DECISION

**SDH SERVICES WEST LLC** 

Employer

OC: 05/04/08

Claimant: Appellant (1)

Section 96.5-1 – Voluntary Quit

#### STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated August 18, 2009, reference 04, which held claimant ineligible for unemployment insurance benefits. After due notice, a telephone conference hearing was scheduled for and held on January 6, 2010 pursuant to remand order November 16, 2009. The employment appeal board remanded because the case was decided on the record after claimant failed to appear and participate. The appeal board remanded based on an issue of law which could have been decided on appeal but instead turned it into an issue of fact creating a needless rehearing. Claimant has the initial burden of proof in a voluntary quit case. No evidence equates to a disqualification. The Bureau is without authority to force the employer to participate, yet the Appeal Board remands to force employer participation. The undersigned rehears the case making note of the erroneous application of law and fact as applied by the Employment Appeal Board. Employer participated by Jon Broughton, General Manager. Claimant again failed to respond to the hearing notice and did not participate.

Claimant called after the hearing was over to request participation. Claimant failed to read and follow the instructions on the hearing notice and failed to participate for that reason.

## ISSUE:

The issue in this matter is whether claimant quit for good cause attributable to employer.

## **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on May 9, 2008. Claimant went off work on an approved leave of absence. Claimant did not return from the leave when required. Claimant did not inform employer that she was not going to come back. Employer's policy deems three no call absences as a voluntary quit. Claimant missed three days without calling in after her leave and was terminated from employment as a voluntary quit.

#### **REASONING AND CONCLUSIONS OF LAW:**

The administrative law judge holds that the evidence has failed to establish that claimant voluntarily quit for good cause attributable to employer when claimant terminated the employment relationship because she failed to report for work three days in a row without calling in. This is job abandonment pursuant to employer's policy. Benefits withheld.

Iowa Code section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

## 871 IAC 24.25(4) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to lowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving lowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(4) The claimant was absent for three days without giving notice to employer in violation of company rule.

# 871 IAC 26.14(7) provides:

- (7) If a party has not responded to a notice of telephone hearing by providing the appeals section with the names and telephone numbers of its witnesses by the scheduled time of the hearing, the presiding officer may proceed with the hearing.
- a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.
- b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party. Instead, the presiding officer shall inquire as to why the party was late in responding to the notice of hearing. For good cause shown, the presiding officer shall reopen the record and cause further notice of hearing to be issued to all parties of record. The record shall not be reopened if the presiding officer does not find good cause for the party's late response to the notice of hearing.
- c. Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.

At issue is a request to reopen the record made after the hearing had concluded. The request to reopen the record is denied because the party making the request failed to participate by reading and following the instructions on the hearing notice.

## **DECISION:**

The decision of the representative dated August 18, 2009, reference 04, is affirmed. Unemployment insurance benefits shall be withheld until claimant has worked in and been paid wages for insured work equal to ten times claimant's weekly benefit amount, provided claimant is otherwise eligible. Claimant's request to reopen the record is denied.

Marlon Mormann
Administrative Law Judge

Decision Dated and Mailed

mdm/css