IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

DARREN M HARMON

Claimant

APPEAL NO. 11A-UI-08711-NT

ADMINISTRATIVE LAW JUDGE DECISION

IAC IOWA CITY LLC

Employer

OC: 05/29/11

Claimant: Respondent (2R)

Section 96.5-2-a – Discharge Section 96.3-7 – Benefit Overpayment

STATEMENT OF THE CASE:

Employer filed a timely appeal from a representative's decision dated June 20, 2011, reference 01, which held claimant eligible to receive unemployment insurance benefits. After due notice, a hearing was scheduled for and held on August 1, 2011. Although Mr. Harmon submitted a telephone number the telephone number was inoperable and the claimant did not call in within five minutes after the beginning of the hearing as instructed. The employer participated by Ms. Teresa Feldmann, Assistant Human Resource Manager.

ISSUE:

The issue in this matter is whether the claimant was discharged for misconduct sufficient to warrant the denial of unemployment benefits.

FINDINGS OF FACT:

The administrative law judge, having considered the evidence in the record, finds: Darren Harmon was employed by IAC lowa City LLC from June 25, 2010 until June 1, 2011 when he was discharged from employment. Mr. Harmon held the position of full-time injection line service worker and was paid by the hour. His immediate supervisor was Robert Tanner.

The claimant was discharged based upon an incident that took place on May 27, 2011. On that date the claimant's supervisor noted that injection presses that were to have been set up by Mr. Harmon had not been completed. Mr. Harmon was located in the smoking/break area. When questioned as to why the injection presses were not set up and ready to run one hour earlier, as expected, the claimant denied responsibility for setting up the presses.

It was determined that the presses in question were the claimant's responsibility but that he had not set them up as required and had made untruthful statements to his supervisor about the presses. Because the claimant had been previously warned for being unproductive during work time, a decision was made to terminate Mr. Harmon from employment.

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REASONING AND CONCLUSIONS OF LAW:

The question before the administrative law judge is whether the evidence in the record establishes sufficient misconduct to warrant the denial of unemployment insurance benefits. It does.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6.2. Misconduct must be substantial in order to justify a denial of unemployment insurance benefits. Misconduct serious enough to warrant the discharge of an employee may not necessarily be serious enough to warrant the denial of unemployment insurance benefits. See Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional or culpable acts by the employee. See Gimbel v. Employment Appeal Board, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

Mr. Harmon was discharged after the employer reasonably concluded that he had not performed required job functions and also concluded that the claimant had made untruthful statements to his supervisor about his job responsibilities. Because the claimant had been previously warned for being unproductive during working hours a decision was made to terminate Mr. Harmon from employment. Employees are expected to notify their supervisors if they are unable to perform necessary job tasks or if they need an accommodation in doing so. Mr. Harmon did not notify his employer that he had not set up the injection presses as required

although one and one-half hours had elapsed. The claimant was insubordinate when questioned about the matter. Misconduct showed a willful disregard for the employer's interests and standards of behavior that the employer had a reasonable right to expect of its employees under the provisions of the Employment Security Law. Unemployment insurance benefits are withheld.

Iowa Code section 96.3-7, as amended in 2008, provides:

- 7. Recovery of overpayment of benefits.
- a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.
- b. (1) If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5. However, provided the benefits were not received as the result of fraud or willful misrepresentation by the individual, benefits shall not be recovered from an individual if the employer did not participate in the initial determination to award benefits pursuant to section 96.6, subsection 2, and an overpayment occurred because of a subsequent reversal on appeal regarding the issue of the individual's separation from employment. The employer shall not be charged with the benefits.
- (2) An accounting firm, agent, unemployment insurance accounting firm, or other entity that represents an employer in unemployment claim matters and demonstrates a continuous pattern of failing to participate in the initial determinations to award benefits, as determined and defined by rule by the department, shall be denied permission by the department to represent any employers in unemployment insurance matters. This subparagraph does not apply to attorneys or counselors admitted to practice in the courts of this state pursuant to section 602.10101.

DECISION:

The representative's decision dated June 20, 2011, reference 01, is reversed. The claimant is disqualified. Unemployment insurance benefits are withheld until the claimant has worked in and been paid wages for insured work equal to ten times his weekly benefit amount and meets all other eligibility requirements of lowa law. The issue of whether the claimant must repay the unemployment benefits is remanded to the UIS Division for determination.

Terence P. Nice

Terence P. Nice Administrative Law Judge

Decision Dated and Mailed

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