IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

JONATHON LAPAGLIA

Claimant

APPEAL NO: 11A-UI-01954-E

ADMINISTRATIVE LAW JUDGE

DECISION

GAMERS INC

Employer

OC: 01-09-11

Claimant: Appellant (2)

Section 96.5-2-a –Discharge/Misconduct

STATEMENT OF THE CASE:

The claimant filed a timely appeal from the February 8, 2011, reference 01, decision that denied benefits. After due notice was issued, a hearing was held in Des Moines, Iowa, before Administrative Law Judge Julie Elder on March 15, 2011. The claimant participated in the hearing. The employer did not respond to the hearing notice and did not participate in the hearing or request a postponement of the hearing as required by the hearing notice. Claimant's Exhibits A through D were admitted into evidence.

ISSUE:

The issue is whether the employer discharged the claimant for work-connected misconduct.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time team member for Gamers from March 2010 to January 12, 2011, and was promoted to an assistant manager one month later. He submitted a grievance letter to the employer at the behest of all the employees from store number 011. The letter was dated July 21, 2010, and was regarding inappropriate behavior by Store Manager Joel Krammer. The three-page letter provided detailed examples demonstrating Mr. Krammer's blatant lack of respect towards his employees, his double standards and minimal work ethic. Mr. Krammer issued the claimant a written warning September 7, 2010, citing insubordination and harassment. The claimant was also placed on probation for 90 days. The claimant protested the reprimand to the owner and the owner determined the written warning had been issued inappropriately after hearing the evidence from all parties on a telephone conference call. Time passed without incident until January 12, 2011, when Mr. Krammer alleged the claimant had "openly stated grievances with non-managerial staff members" on four occasions. The claimant denied the allegations and spoke to the owner but his employment was terminated January 12, 2011.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proving disqualifying misconduct. <u>Cosper v. Iowa Department of Job Service</u>, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. <u>Lee v. Employment Appeal Board</u>, 616 N.W.2d 661, 665 (Iowa 2000). Such misconduct must be "substantial." When based on carelessness, the carelessness must actually indicate a "wrongful intent" to be disqualifying in nature. <u>Newman v. Iowa Department of Job Service</u>, 351 N.W.2d 806 (Iowa App. 1984). When misconduct is alleged as the reason for the discharge and subsequent disqualification of benefits, it is incumbent upon the employer to present evidence in support of its allegations. Allegations of misconduct without additional evidence shall not be sufficient to result in disqualification. 871 IAC 24.32(4). The employer did not participate in the hearing and failed to provide any evidence. The evidence provided by the claimant does not rise to the level of job misconduct as that term is defined by Iowa law. The employer failed to

meet its burden of proof and work-connected misconduct has not been established in this case. Therefore, benefits are allowed.

DECISION:

| The February | y 8, | 201 | 1, reference 0 | 1, decision | on is reve | rsed. | The cla | imant was | disc | harged from | om |
|----------------|-------|------------|----------------|-------------|------------|-------|----------|-----------|------|-------------|----|
| employment | for | no | disqualifying | reason. | Benefits | are | allowed, | provided | the | claimant | is |
| otherwise elig | gible |) <u>.</u> | | | | | | | | | |

Julie Elder
Administrative Law Judge

Decision Dated and Mailed

je/css