# IN THE IOWA ADMINISTRATIVE HEARINGS DIVISION UNEMPLOYMENT INSURANCE APPEALS BUREAU

**MICHAEL L MASTERS** 

Claimant

**APPEAL 23A-UI-06659-LJ-T** 

ADMINISTRATIVE LAW JUDGE DECISION

TYSON FRESH MEATS INC

Employer

OC: 06/04/23

Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge from Employment

Iowa Code § 96.5(2)d

Iowa Code § 96.3(7) – Recovery of Benefit Overpayment

## STATEMENT OF THE CASE:

On July 3, 2023, employer Tyson Fresh Meats Inc. filed an appeal from the June 22, 2023 (reference 01) unemployment insurance decision that allowed benefits based on a determination that claimant was discharged on May 26, 2023 for no disqualifying reason. The parties were properly notified of the hearing. A telephonic hearing was held at 11:00 a.m. on June 22, 2023. Claimant Michael L. Masters participated and was represented by attorney Dan Connell. Employer Tyson Fresh Meats Inc. participated through Dak Kees, Chief Counsel for Investigations. No exhibits were offered or admitted into the hearing record. The administrative law judge took official notice of the administrative record.

## ISSUE:

Whether the claimant was discharged from employment for disqualifying job-related misconduct.

## FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant began working for this employer on March 19, 1984. Most recently, he worked full-time hours as a multi-warehouse manager at the Storm Lake facility. Claimant's employment ended on May 26, 2023, when the employer discharged him for attempted theft of company property.

On May 26, claimant had been in meetings that ran longer than he anticipated. He was planning on purchasing four boxes of meat product that day, but by the time the meetings ended, the woman in accounting who handles employee purchases had already left. Claimant spoke with Complex Manager Lonny Woock and asked if he could turn in the "willits," each containing the weight and description of the product he was purchasing, to the accountant's desk and pay the following day. Woock told him to go ahead and turn those in, so claimant went back to accounting and placed the willits on the accountant's desk. Both claimant and other employees at the Storm Lake facility had engaged in this two-step purchase practice previously. Claimant was not aware it was against any policy to engage in this practice or that it would place his job in jeopardy.

In addition to the four boxes claimant was purchasing, claimant had also arranged to donate four "Christmas loins" to Little League. These loins were the end pieces that had been trimmed from larger slabs of meat; they were irregular in shape, were not a part of the employer's inventory for sale, and were routinely donated to the community. Claimant had told Woock he was donating these four Christmas loins to Little League and Woock did not object to this donation. Claimant had arranged donations for Little League for approximately ten years in this same manner, and he had done so in this same way. He was not aware of any formal donation policy or procedure he was supposed to follow.

Director of Warehousing Mike Herber received several tips over the two or three weeks preceding May 26 that claimant had been taking meat from the premises without paying for it. Herber passed on these tips to Kees, and on May 26, the employer conducted a surveillance operation. Kees saw claimant, with the assistance of additional employees, load up eight boxes of meat product into the bed of his truck. Security stopped claimant when he was leaving the premises, photographed the product in his truck, and then let him leave. When claimant got home, he realized there was one willit still affixed to one of the four product boxes that claimant was purchasing. When a woman from corporate called claimant that night to suspend him pending a full investigation, claimant gave her the information from the willit he had at home so the employer could account for all of its product. Claimant was discharged shortly thereafter.

The administrative record reflects that claimant has received unemployment benefits in the amount of \$3,306.00, since filing a claim with an effective date of June 4, 2023, for the seven weeks ending July 22, 2023. The administrative record also establishes that the employer did not participate in the fact-finding interview. The fact-finder considered the SIDES response and several attachments.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes claimant was discharged from employment for no disqualifying reason.

lowa Code section 96.5(2)(a) and (d) provide:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

. . .

d. For the purposes of this subsection, "misconduct" means a deliberate act or omission by an employee that constitutes a material breach of the duties and obligations arising out of the employee's contract of employment. Misconduct is limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability,

wrongful intent or even design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. Misconduct by an individual includes but is not limited to all of the following:

- (1) Material falsification of the individual's employment application.
- (2) Knowing violation of a reasonable and uniformly enforced rule of an employer.
- (3) Intentional damage of an employer's property.
- (4) Consumption of alcohol, illegal or nonprescribed prescription drugs, or an impairing substance in a manner not directed by the manufacturer, or a combination of such substances, on the employer's premises in violation of the employer's employment policies.
- (5) Reporting to work under the influence of alcohol, illegal or nonprescribed prescription drugs, or an impairing substance in an off-label manner, or a combination of such substances, on the employer's premises in violation of the employer's employment policies, unless the individual is compelled to work by the employer outside of scheduled or on-call working hours.
- (6) Conduct that substantially and unjustifiably endangers the personal safety of coworkers or the general public.
- (7) Incarceration for an act for which one could reasonably expect to be incarcerated that results in missing work.
- (8) Incarceration as a result of a misdemeanor or felony conviction by a court of competent jurisdiction.
- (9) Excessive unexcused tardiness or absenteeism.
- (10) Falsification of any work-related report, task, or job that could expose the employer or coworkers to legal liability or sanction for violation of health or safety laws.
- (11) Failure to maintain any license, registration, or certification that is reasonably required by the employer or by law, or that is a functional requirement to perform the individual's regular job duties, unless the failure is not within the control of the individual.
- (12) Conduct that is libelous or slanderous toward an employer or an employee of the employer if such conduct is not protected under state or federal law.
- (13) Theft of an employer or coworker's funds or property.
- (14) Intentional misrepresentation of time worked or work carried out that results in the individual receiving unearned wages or unearned benefits.

The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. *Lee v. Employment Appeal Bd.*, 616 N.W.2d 661 (Iowa 2000). Negligence does not constitute misconduct unless recurrent in nature; a single act is not disqualifying unless indicative of a deliberate disregard of the employer's interests. *Henry v. Iowa Dep't of Job Serv.*, 391 N.W.2d 731 (Iowa Ct. App. 1986).

Iowa Admin. Code r. 871-24.32(4) provides:

(4) Report required. The claimant's statement and the employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

Iowa Admin. Code r. 871-24.32(9) provides:

(9) Suspension or disciplinary layoff. Whenever a claim is filed and the reason for the claimant's unemployment is the result of a disciplinary layoff or suspension imposed by the employer, the claimant is considered as discharged, and the issue of misconduct must be resolved. Alleged misconduct or dishonesty without corroboration is not sufficient to result in disqualification.

It is the duty of the administrative law judge as the trier of fact in this case, to determine the credibility of witnesses, weigh the evidence and decide the facts in issue. *Arndt v. City of LeClaire*, 728 N.W.2d 389, 394-395 (Iowa 2007). The administrative law judge may believe all, part or none of any witness's testimony. *State v. Holtz*, 548 N.W.2d 162, 163 (Iowa App. 1996). In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. *Id.*. In determining the facts, and deciding what testimony to believe, the fact finder may consider the following factors: whether the testimony is reasonable and consistent with other believable evidence; whether a witness has made inconsistent statements; the witness's appearance, conduct, age, intelligence, memory and knowledge of the facts; and the witness's interest in the trial, their motive, candor, bias and prejudice. *Id*.

The lowa Supreme Court has ruled that if a party has the power to produce more explicit and direct evidence than it chooses to present, the administrative law judge may infer that evidence not presented would reveal deficiencies in the party's case. *Crosser v. lowa Dep't of Pub. Safety*, 240 N.W.2d 682 (lowa 1976). Mindful of the ruling in *Crosser*, and noting that the claimant presented direct, first-hand testimony while the employer relied upon second-hand witnesses, I conclude the employer has not met its burden of proof.

The findings of fact show in detail how I have resolved the disputed factual issues in this case. I assessed the credibility of the witnesses who testified during the hearing, considering the

applicable factors listed above, and using my own common sense and experience. I find the claimant provided believable, firsthand testimony regarding the practices at the Storm Lake facility as well as his own actions and interactions on May 26, 2023. Claimant had permission to take four boxes of meat products home and pay for them the following day. He turned in three of four willits, and he informed the employer about the fourth willit within a reasonable amount of time of discovering he failed to turn in the fourth. He also took four boxes of product to donate, which he had permission to donate.

Claimant had permission for all of the actions he engaged in related to the meat he took off the premises on May 26, 2023. Whether his conduct was contrary to formal corporate policies, the employer has not established claimant knew about those policies or that those policies were enforced at the Storm Lake facility. Regardless of why the employer did not produce Woock to testify, it relied almost entirely on secondhand information. That was not sufficient to overcome claimant's firsthand testimony that his actions on May 26 were taken with permission from Woock and were in line with standard practices at the Storm Lake facility. The employer has not established that claimant engaged in any willful or deliberate behavior in disregard of the employer's interests. Benefits are allowed.

As benefits are allowed based on this separation, the issues of overpayment and chargeability are moot.

#### **DECISION:**

The June 22, 2023 (reference 01) unemployment insurance decision is affirmed. Claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided he is otherwise eligible. The issues of overpayment and chargeability are moot.

Elizabeth A. Johnson Administrative Law Judge

July 31, 2023
Decision Dated and Mailed

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APPEAL RIGHTS. If you disagree with the decision, you or any interested party may:

1. Appeal to the Employment Appeal Board within fifteen (15) days of the date under the judge's signature by submitting a written appeal via mail, fax, or online to:

Employment Appeal Board 4th Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 Online: eab.iowa.gov

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### AN APPEAL TO THE BOARD SHALL STATE CLEARLY:

- 1) The name, address, and social security number of the claimant.
- 2) A reference to the decision from which the appeal is taken.
- 3) That an appeal from such decision is being made and such appeal is signed.
- 4) The grounds upon which such appeal is based.

An Employment Appeal Board decision is final agency action. If a party disagrees with the Employment Appeal Board decision, they may then file a petition for judicial review in district court.

2. If no one files an appeal of the judge's decision with the Employment Appeal Board within fifteen (15) days, the decision becomes final agency action, and you have the option to file a petition for judicial review in District Court within thirty (30) days after the decision becomes final. Additional information on how to file a petition can be found at Iowa Code §17A.19, which is online at <a href="https://www.legis.iowa.gov/docs/code/17A.19.pdf">https://www.legis.iowa.gov/docs/code/17A.19.pdf</a> or by contacting the District Court Clerk of Court <a href="https://www.iowacourts.gov/iowa-courts/court-directory/">https://www.iowacourts.gov/iowa-courts/court-directory/</a>.

**Note to Parties:** YOU MAY REPRESENT yourself in the appeal or obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds.

**Note to Claimant:** It is important that you file your weekly claim as directed, while this appeal is pending, to protect your continuing right to benefits.

# **SERVICE INFORMATION:**

A true and correct copy of this decision was mailed to each of the parties listed.

DERECHOS DE APELACIÓN. Si no está de acuerdo con la decisión, usted o cualquier parte interesada puede:

1. Apelar a la Junta de Apelaciones de Empleo dentro de los quince (15) días de la fecha bajo la firma del juez presentando una apelación por escrito por correo, fax o en línea a:

Employment Appeal Board 4th Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 En línea: eab.iowa.gov

El período de apelación se extenderá hasta el siguiente día hábil si el último día para apelar cae en fin de semana o día feriado legal.

#### UNA APELACIÓN A LA JUNTA DEBE ESTABLECER CLARAMENTE:

- 1) El nombre, dirección y número de seguro social del reclamante.
- 2) Una referencia a la decisión de la que se toma la apelación.
- 3) Que se interponga recurso de apelación contra tal decisión y se firme dicho recurso.
- 4) Los fundamentos en que se funda dicho recurso.

Una decisión de la Junta de Apelaciones de Empleo es una acción final de la agencia. Si una de las partes no está de acuerdo con la decisión de la Junta de Apelación de Empleo, puede presentar una petición de revisión judicial en el tribunal de distrito.

2. Si nadie presenta una apelación de la decisión del juez ante la Junta de Apelaciones Laborales dentro de los quince (15) días, la decisión se convierte en acción final de la agencia y usted tiene la opción de presentar una petición de revisión judicial en el Tribunal de Distrito dentro de los treinta (30) días después de que la decisión adquiera firmeza. Puede encontrar información adicional sobre cómo presentar una petición en el Código de Iowa §17A.19, que se encuentra en línea en https://www.legis.iowa.gov/docs/code/17A.19.pdf o comunicándose con el Tribunal de Distrito Secretario del tribunal https://www.iowacourts.gov/iowa-courts/court-directory/.

**Nota para las partes:** USTED PUEDE REPRESENTARSE en la apelación u obtener un abogado u otra parte interesada para que lo haga, siempre que no haya gastos para Workforce Development. Si desea ser representado por un abogado, puede obtener los servicios de un abogado privado o uno cuyos servicios se paguen con fondos públicos.

Nota para el reclamante: es importante que presente su reclamo semanal según las instrucciones, mientras esta apelación está pendiente, para proteger su derecho continuo a los beneficios.

#### **SERVICIO DE INFORMACIÓN:**

Se envió por correo una copia fiel y correcta de esta decisión a cada una de las partes enumeradas.