

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

TRAVIS N SHEPHERD
Claimant

APPEAL NO. 07A-UI-08848-CT

**ADMINISTRATIVE LAW JUDGE
DECISION**

APAC CUSTOMER SERVICES OF IOWA
Employer

OC: 03/25/07 R: 04
Claimant: Appellant (1)

Section 96.5(1) – Voluntary Quit

STATEMENT OF THE CASE:

Travis Shepherd filed an appeal from a representative's decision dated September 10, 2007, reference 01, which denied benefits effective August 10, 2007 based on his separation from APAC Customer Services of Iowa. After due notice was issued, a hearing was held by telephone on October 2, 2007. The employer participated by Turkessa Newsone, Human Resources Generalist. Mr. Shepherd did not respond to the notice of hearing.

ISSUE:

At issue in this matter is whether Mr. Shepherd was separated from employment for any disqualifying reason.

FINDINGS OF FACT:

Having heard the testimony of the witness and having reviewed all of the evidence in the record, the administrative law judge finds: Mr. Shepherd began working for APAC on September 13, 2004 and was employed full time as a customer service representative. He filed a claim for job insurance benefits effective March 25, 2007 due to reduced workweeks. He quit the employment on August 10, 2007 to relocate. He had completed work on his master's degree and sought employment more in line with his field of studies. He subsequently moved to Illinois.

Mr. Shepherd had not complained about any work-related matters prior to quitting. Continued work would have been available if he had not quit.

REASONING AND CONCLUSIONS OF LAW:

An individual who voluntarily quits employment is disqualified from receiving job insurance benefits unless the quit was for good cause attributable to the employer. Iowa Code section 96.5(1). Although Mr. Shepherd initially filed a claim due to a reduction in work hours, he was receiving partial benefits to compensate for the lost hours. Mr. Shepherd advised the employer he was quitting permanently to relocate for other employment. An individual who leaves employment to move to a different locality is presumed to have quit without good cause attributable to the employer. 871 IAC 24.25(2).

Mr. Shepherd had not complained about any work-related matters prior to quitting. His relocation was the only reason he gave the employer for leaving. Inasmuch as his decision to leave APAC was not for any cause attributable to the employer, he is not entitled to job insurance benefits.

DECISION:

The representative's decision dated September 10, 2007, reference 01, is hereby affirmed. Mr. Shepherd voluntarily quit his employment with APAC effective August 10, 2007 for no good cause attributable to the employer. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly job insurance benefit amount, provided he satisfies all other conditions of eligibility.

Carolyn F. Coleman
Administrative Law Judge

Decision Dated and Mailed

cfc/css