IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

THOMAS D WIEMERSLAGE Claimant

APPEAL 22A-UI-03983-JC-T

ADMINISTRATIVE LAW JUDGE DECISION

T-MOBILE USA INC Employer

> OC: 01/09/22 Claimant: Appellant (1)

Iowa Code § 96.5(1) – Voluntary Quitting

STATEMENT OF THE CASE:

The claimant/appellant, T-Mobile USA Inc., filed an appeal from the January 26, 2022 (reference 01) Iowa Workforce Development ("IWD") unemployment insurance decision that denied benefits. After proper notice, a telephone hearing was conducted on March 15, 2022. Claimant participated personally. Employer/respondent, T-Mobile USA. Inc., was represented by Pixie Allan, hearing representative with Talx/Equifax. Jose Duenas II testified for the employer. Official notice was taken of the administrative records.

ISSUE:

Did claimant voluntarily quit the employment with good cause attributable to employer?

FINDINGS OF FACT:

Having reviewed the evidence, the administrative law judge finds: Claimant began employment with this employer in 2015, under Sprint. Sprint and T-Mobile USA Inc. merged and claimant worked for T-Mobile USA Inc. for approximately one and a half years before voluntarily quitting. Continuing work was available.

Claimant voluntarily quit to mitigate stress associated with a personal medical condition. Claimant stated he had concerns about working occasional night integrations, which would temporarily switch his shifts and disrupt sleep. Claimant's resignation was not at the advice of his treating physician, but after conversations with his family. Claimant did not request a transfer or accommodation prior to quitting.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant voluntarily quit the employment without good cause attributable to the employer.

Iowa Code section 96.5(1) provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

The claimant has the burden of proof to establish he quit with good cause attributable to the employer, according to Iowa Iaw. "Good cause" for leaving employment must be that which is reasonable to the average person, not the overly sensitive individual or the claimant in particular. *Uniweld Products v. Industrial Relations Commission*, 277 So.2d 827 (Fla. App. 1973).

Ordinarily, "good cause" is derived from the facts of each case keeping in mind the public policy stated in Iowa Code section 96.2. *O'Brien v. EAB*, 494 N.W.2d 660, 662 (Iowa 1993)(citing *Wiese v. Iowa Dep't of Job Serv.*, 389 N.W.2d 676, 680 (Iowa 1986)). "The term encompasses real circumstances, adequate excuses that will bear the test of reason, just grounds for the action, and always the element of good faith." *Wiese v. Iowa Dep't of Job Serv.*, 389 N.W.2d 676, 680 (Iowa 1986) "[C]ommon sense and prudence must be exercised in evaluating all of the circumstances that lead to an employee's quit in order to attribute the cause for the termination." *Id.*

Iowa Admin. Code r. 871-24.25(18) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to Iowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving Iowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(18) The claimant left because of a dislike of the shift worked.

Claimant in this case had good personal reasons to quit the employment but did not establish he quit for good cause reasons attributable to the employer, according to Iowa Iaw. Benefits must be withheld.

DEICISON:

The January 26, 2022 (reference 01) initial decision is affirmed. The claimant voluntarily quit the employment without good cause attributable to the employer. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

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Jennifer L. Beckman Administrative Law Judge Unemployment Insurance Appeals Bureau Iowa Workforce Development 1000 East Grand Avenue Des Moines, Iowa 50319-0209 Fax 515-478-3528

<u>March 31, 2022</u> Decision Dated and Mailed

jlb/mh

NOTE TO CLAIMANT:

You may find information about food, housing, and other resources at <u>https://covidrecoveryiowa.org/</u> or at <u>https://dhs.iowa.gov/node/3250</u>

lowa Finance Authority also has additional resources at https://www.iowafinance.com/about/covid-19-ifa-recovery-assistance/