IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

MARK A BEAUCHAMP Claimant

APPEAL NO. 09A-UI-06657-E2T

ADMINISTRATIVE LAW JUDGE DECISION

RIVERSIDE STAFFING SERVICES INC Employer

> OC: 03/15/09 Claimant: Respondent (1)

Section 96.5-2-a – Discharge for Misconduct Section 96.5-1 – Voluntary Quit

STATEMENT OF THE CASE:

Employer filed an appeal from a decision of a representative dated April 15, 2009, reference 05, which held claimant eligible for unemployment insurance benefits. After due notice, a telephone conference hearing was scheduled for and held on May 26, 2009. Employer participated by Karrie Minch. Claimant failed to respond to the hearing notice and did not participate.

ISSUE:

The issue in this matter is whether claimant was discharged for misconduct or voluntary quit his employment.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant was employer by Riverside Staffing Services (Riverside). His assignment was to work at a RR Donnelly plant. The employer received a call on February 25, 2009 that the claimant had not shown up for work the week of February 25. The employer called the claimant and was told by the claimant he was no longer needed by RR Donnelly. The employer contacted RR Donnelly and was told that that was not accurate. The employer told the claimant he still had a job and to report to work. The day he was told he could go back to work the claimant called in and left a message he was not coming to work. RR Donnelly then decided they did not want him as an employee. The employer terminated his assignment. The claimant came in and turned in his badge and picked up his last check.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

Iowa Code § 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

A claimant is not qualified to receive unemployment insurance benefits if an employer discharges him for reasons constituting work-connected misconduct. Iowa Code § 96.5-2-a. The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. <u>Cosper v. Iowa Department of Job Service</u>, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disqualifying misconduct to willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. Lee v. Employment Appeal Board, 616 N.W.2d 661, 665 (Iowa 2000).

For unemployment insurance purposes, misconduct amounts to a deliberate act and a material breach of the duties and obligations arising out of a worker's contract of employment. Misconduct is a deliberate violation or disregard of the standard of behavior the employer has a right to expect from employees or is an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. Inefficiency, unsatisfactory conduct, unsatisfactory performance due to inability or incapacity, inadvertence or ordinary negligence in isolated incidents, or good-faith errors in judgment or discretion are not deemed to constitute work-connected misconduct. 871 IAC 24.32(1)(a).

The claimant was employed by Riverside. The question is whether the claimant committed job related misconduct or voluntarily quit with Riverside. RR Donnelly decided to no longer have the services of the claimant after the claimant called in on February 25, 2009. The claimant told Riverside he thought his assignment at RR Donnelly had been ended by RR Donnelly. The assignment was not terminated at that point. He missed work on February 25, although he called in to report his absence. RR Donnelly decided they did not want him as an employee. Riverside then made the decision to terminate the claimant. The employer has failed to show misconduct or that the claimant wanted to terminate his employment relationship with Riverside. There was no evidence presented that the claimant was discharged for no-call/no-show with Riverside.

DECISION:

The decision of the representative dated April 15, 2009, reference 05, is affirmed. Claimant is eligible to receive unemployment insurance benefits, provided claimant meets all other eligibility requirements.

James Elliott Administrative Law Judge

Decision Dated and Mailed

jfe/css