# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

DEBBIE A HOFER
Claimant

APPEAL NO. 17A-UI-07410-S1-T
ADMINISTRATIVE LAW JUDGE
DECISION

HY-VEE INC
Employer

OC: 07/02/17
Claimant: Appellant (1)

Section 96.5-1 - Voluntary Quit

#### STATEMENT OF THE CASE:

Debbie Hofer (claimant) appealed a representative's July 21, 2017, decision (reference 01) that concluded she was not eligible to receive unemployment insurance benefits because she voluntarily quit work with Hy-Vee (employer). After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for August 8, 2017. The claimant participated personally. The employer was represented by Keith Mokler, Hearings Representative, and participated by Mandy Hirschman, Human Resources Manager, and Lisa Stowater, Vice President of Distribution.

### ISSUE:

The issue is whether the claimant was separated from employment for any disqualifying reason.

## FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on February 12, 2012, as a full-time warehouse generalist two. On February 9, 2017, the employer pointed out four errors the claimant made during her shift. The claimant was shown a picture of one of the errors. She signed a document indicating she would be reassigned to the general merchandise area for training until her errors were reduced. The claimant asked the employer to show her a video of the errors. The employer declined the request.

The claimant proceeded to talk to the vice president of distribution. She asked to see the video. The vice president declined the request because the claimant's actions would cover multiple cameras and the footage was not readily available. The claimant insisted she did not make any mistakes. The claimant gave her badge to a co-worker and walked off the job. Continued work was available had the claimant not resigned.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant voluntarily quit work without good cause attributable to the employer.

Iowa Code section 96.5(1) provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

Iowa Admin. Code r. 871-24.25(28) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to lowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving lowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(28) The claimant left after being reprimanded.

A voluntary leaving of employment requires an intention to terminate the employment relationship accompanied by an overt act of carrying out that intention. *Local Lodge #1426 v. Wilson Trailer*, 289 N.W.2d 608, 612 (Iowa 1980). The claimant's intention to voluntarily leave work was evidenced by her actions. She handed in her badge and walked off the job. When an employee quits work after having been reprimanded, her leaving is without good cause attributable to the employer. The claimant left work after having been reprimanded for making errors. Her leaving was without good cause attributable to the employer. The claimant voluntarily quit without good cause attributable to the employer. Benefits are denied.

## **DECISION:**

The representative's July 21, 2017, decision (reference 01) is affirmed. The claimant voluntarily left work without good cause attributable to the employer. Benefits are withheld until she has worked in and has been paid wages for insured work equal to ten times her weekly benefit amount provided she is otherwise eligible.

Beth A. Scheetz	
Administrative Law Judge	
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Decision Dated and Mailed	

bas/rvs