IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

THOMAS G BRUEGGEMANN

Claimant

APPEAL 21A-UI-05492-AD-T

ADMINISTRATIVE LAW JUDGE DECISION

CASEY'S MARKETING COMPANY

Employer

OC: 11/22/20

Claimant: Appellant (2R)

Iowa Code § 96.5(2)a – Discharge for Misconduct

STATEMENT OF THE CASE:

On February 18, 2021, Thomas Brueggemann (claimant/appellant) filed a timely appeal from the lowa Workforce Development decision dated February 15, 2021 (reference 01) that denied benefits based on a finding claimant voluntarily quit work on October 10, 2020 without good cause attributable to employer.

A telephone hearing was held on April 23, 2021. The parties were properly notified of the hearing. The claimant participated personally. Casey's Marketing Company (employer/respondent) did not register a number for the hearing and did not participate.

Official notice was taken of the administrative record.

ISSUES:

I. Was the separation from employment a layoff, discharge for misconduct, or voluntary quit without good cause?

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds:

Claimant worked for employer as a full-time kitchen manager. Claimant's first day of employment was on or about March 6, 2020. The last day claimant worked on the job was October 10, 2020. Claimant had surgery on or about October 14, 2020 and went on leave around that time. He notified employer on or about November 15, 2020 that he could return to work with restrictions. Employer told claimant he could not return without a full release and discharged him on November 19, 2020. Claimant inquired with his supervisor as to why he had been discharged and was told he was discharged so he could get unemployment insurance benefits.

The issue of whether claimant is able to and available for work has not yet been the subject of a fact-finding interview and decision.

REASONING AND CONCLUSIONS OF LAW:

For the reasons set forth below, the decision dated February 15, 2021 (reference 01) that denied benefits based on a finding claimant voluntarily quit work on October 10, 2020 without good cause attributable to employer is REVERSED.

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32 provides in relevant part:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the lowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (lowa 1979).

The employer bears the burden of proving that a claimant is disqualified from receiving benefits because of substantial misconduct within the meaning of lowa Code section 96.5(2). *Myers v. Emp't Appeal Bd.*, 462 N.W.2d 734, 737 (lowa Ct. App. 1990). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (lowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (lowa Ct. App. 1988).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984). The focus is on deliberate, intentional, or culpable acts by the employee. When based on carelessness, the carelessness must actually indicate a "wrongful intent" to be disqualifying in nature. *Newman, Id.* In contrast, mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute. *Newman, Id.*

When reviewing an alleged act of misconduct, the finder of fact may consider past acts of misconduct to determine the magnitude of the current act. Kelly v. Iowa Dep't of Job Serv., 386

N.W.2d 552, 554 (lowa Ct. App.1986). However, conduct asserted to be disqualifying misconduct must be both specific and current. *West v. Emp't Appeal Bd.*, 489 N.W.2d 731 (lowa 1992); *Greene v. Emp't Appeal Bd.*, 426 N.W.2d 659 (lowa Ct. App. 1988).

Because our unemployment compensation law is designed to protect workers from financial hardships when they become unemployed through no fault of their own, we construe the provisions "liberally to carry out its humane and beneficial purpose." *Bridgestone/Firestone, Inc. v. Emp't Appeal Bd.*, 570 N.W.2d 85, 96 (lowa 1997). "[C]ode provisions which operate to work a forfeiture of benefits are strongly construed in favor of the claimant." *Diggs v. Emp't Appeal Bd.*, 478 N.W.2d 432, 434 (lowa Ct. App. 1991).

Employer has not carried its burden of proving claimant is disqualified from receiving benefits because of a current act of substantial misconduct within the meaning of lowa Code section 96.5(2). Benefits are therefore allowed, provided claimant is otherwise eligible.

The issue of whether claimant is able to and available for work has not yet been the subject of a fact-finding interview and decision. It appears this may be an issue impacting claimant's eligibility for benefits. As such, that issue is remanded to the department for a fact-finding interview and issuance of a decision, with due notice and opportunity for appeal.

DECISION:

The decision dated February 15, 2021 (reference 01) that denied benefits based on a finding claimant voluntarily quit work on October 10, 2020 without good cause attributable to employer is REVERSED. The separation from employment was not disqualifying. Benefits are allowed, provided claimant is not otherwise disqualified or ineligible.

REMAND:

The issue of whether claimant is able to and available for work is REMANDED to the department for a fact-finding interview and issuance of a decision, with due notice and opportunity for appeal.

Andrew B. Duffelmeyer

Administrative Law Judge

April 28, 2021

Decision Dated and Mailed

abd/ol