IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

ANGELA M JEFFERSON 1616 PARKTOWNE PL #3 CEDAR RAPIDS IA 52402

MANPOWER INC OF CEDAR RAPIDS 1220 INDUSTRIAL AVE HIAWATHA IA 52233 1155

CHARLES BLADES STE 200 225 SECOND ST SE CEDAR RAPIDS IA 52401 Appeal Number: 05R-UI-11530-H2T

OC: 07-10-05 R: 03 Claimant: Appellant (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board, 4th Floor—Lucas Building, Des Moines, Iowa 50319*.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)	
(Decision Dated & Mailed)	

Section 96.5-1 – Voluntary Leaving

#### STATEMENT OF THE CASE:

The claimant filed a timely appeal from the August 8, 2005, reference 02, decision that denied benefits. After due notice was issued, a hearing was held on December 1, 2005. The claimant did participate and was represented by Charles Blades, Attorney at Law. The employer did participate through Debbie Chamberlain, Risk Control Manager, and Katie Griffin, Staffing Specialist.

## FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was assigned by Manpower to work for MDA as a telemarketer/fundraiser full time beginning February 10, 2005 through February 15, 2005 when she voluntarily quit due to dissatisfaction with the work. The claimant did not like the work she was being asked to do.

She had not been disciplined for her work performance by either Manpower or MDA nor was she told that if she failed to meet her monetary goal she would be discharged. Continued work was available for her had she not quit.

## REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant voluntarily left her employment without good cause attributable to the employer.

Iowa Code section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

# 871 IAC 24.25(33) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to lowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving lowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(33) The claimant left because such claimant felt that the job performance was not to the satisfaction of the employer; provided, the employer had not requested the claimant to leave and continued work was available.

The claimant has the burden of proving that the voluntary leaving was for good cause attributable to the employer. Iowa Code section 96.6-2 (amended 1998). The claimant quit because she did not like or enjoy the telemarketing work she was being asked to perform. Not liking the work or enjoying the job is not good cause attributable to the employer. Her leaving was without good cause attributable to the employer. Benefits are denied.

#### **DECISION:**

The August 8, 2005, reference 02, decision is affirmed. The claimant voluntarily left her employment without good cause attributable to the employer. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

tkh/tjc