# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

JAMES E MITCHELL JR

Claimant

**APPEAL 16A-UI-10199-DB-T** 

ADMINISTRATIVE LAW JUDGE DECISION

PER MAR SECURITY & RESEARCH CORP

Employer

OC: 08/21/16

Claimant: Appellant (1)

Iowa Code § 96.5(2)a – Discharge for Misconduct Iowa Code § 96.5(1) – Voluntary Quitting

### STATEMENT OF THE CASE:

The claimant/appellant filed an appeal from the September 13, 2016 (reference 01) unemployment insurance decision that disallowed benefits based upon claimant's discharge from employment. The parties were properly notified of the hearing. A telephone hearing was held on October 3, 2016. The claimant, James E. Mitchell Jr., participated personally. The employer, Per Mar Security & Research Corp., participated through witness Gretchen Goetting. Employer's Exhibit 1 was admitted.

#### ISSUES:

Was the claimant discharged for disqualifying job-related misconduct?

Did claimant voluntarily quit the employment with good cause attributable to employer?

## FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed full-time as a security guard. This employer provides security to different clients. Claimant was employed from September 24, 2015 until August 24, 2016 when he was discharged from employment. Claimant's job duties involved providing security at a guard shack for incoming vehicles and walking the perimeter at one of the employer's client's locations.

This employer has a written policy which prohibits sleeping on the job. A copy of the written policy was given to claimant in September of 2015 when he began his employment. Claimant knew that this written policy was in place. Claimant had received a previous verbal warning for sleeping on the job. As such, he was required to call in to headquarters each hour to ensure he was not sleeping on the job.

The final incident occurred on August 23, 2016 when claimant was found sleeping on the job. A truck driver had come through the guard station and noticed that claimant was sleeping. He reported this to claimant's supervisor. The supervisor sent another co-worker to the guard shop to check on the claimant. When this co-worker arrived claimant was still sleeping on the job and

did not wake up. This co-worker took a picture of claimant sleeping on the job. See Exhibit 1. Claimant was discharged the next day for sleeping on the job.

# **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged for job-related misconduct. Benefits are denied.

As a preliminary matter, I find that the Claimant did not quit. Claimant was discharged from employment.

Iowa Code § 96.5(2)a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Admin. Code r.871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

Further, the employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (Iowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (Iowa Ct. App. 1988).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984). The focus of the administrative code definition of misconduct is on deliberate, intentional or culpable acts by the employee. *Id.* Further, poor work performance is not misconduct in the absence of evidence of intent. *Miller v. Emp't Appeal Bd.*, 423 N.W.2d 211 (Iowa Ct. App. 1988). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. *Lee v. Employment Appeal Bd.*, 616 N.W.2d 661 (Iowa 2000).

Continued refusal to follow reasonable instructions constitutes misconduct. *Gilliam v. Atlantic Bottling Co.*, 453 N.W.2d 230 (lowa Ct. App. 1990). In this case the claimant had been previously disciplined for sleeping on the job and knew that it was against company policy to sleep on the job. Claimant slept on the job on August 23, 2016 in violation of company policy. Claimant's job duties required that he be alert and awake to provide security.

There is substantial evidence in the record to support the conclusion that claimant willfully and deliberately violated the employer's interests and rightful expectations that claimant would not sleep on the job in this case. Accordingly, the employer has proven claimant committed job-related misconduct.

### **DECISION:**

The September 13, 2016 (reference 01) unemployment insurance decision is affirmed. Claimant was discharged from employment for job-related misconduct. Benefits are withheld in regards to this employer until such time as claimant is deemed eligible.

Dawn Boucher	
Administrative Law Judge	
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Decision Dated and Mailed	