IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

RYAN A COOK

Claimant

APPEAL NO. 17A-UI-06929-B2T

ADMINISTRATIVE LAW JUDGE DECISION

GMN INC

Employer

OC: 06/11/17

Claimant: Appellant (1)

Iowa Code § 96.5-2-a – Discharge for Misconduct

STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated July 6, 2017, reference 01, which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on July 26, 2017. Claimant participated personally. Employer participated through Patrick Nigon. Claimant's Exhibit A was admitted.

ISSUE:

The issue in this matter is whether claimant was discharged for misconduct?

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on May 22, 2017. Employer discharged claimant on May 22, 2017 because claimant let a coworker use his key and security code to enter the shop where both parties worked against specific instructions claimant had received.

Employer operates auto care businesses. Claimant worked as a store manager for employer. Employer had a previous policy stating that there needed to be at least one other person present when an employee is in the store after hours. This policy led to a theft from the cash drawer. Employer changed the policy to state that a manager needed to be present at any time a store is opened after hours. Employer kept the policy stating that people cannot use business equipment for outside work for anyone other than family members.

On May 20, 2017 claimant was called at home by a coworker asking if he could let the coworker into the store to grab some tools with another person that claimant did not know. (Employer stated that he was told by claimant that he knew the coworker was going to do work for the other person at the shop.) Claimant was busy building a deck with his son and did not wish to go to the store. As the coworker kept bugging claimant, he decided that the coworker could come by his house, grab the keys, have claimant give him the security code, and return the items when finished grabbing the equipment.

The coworker came by and got the keys and security code from claimant. The coworker went to the shop, and started working on the other person's trailer. Claimant's boss came to the store and found the two parties, and no manager, working on the trailer after hours.

Claimant was terminated on May 22, 2017 for allowing the coworker to enter the building with a third party without the claimant being present.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Admin. Code r. 871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

Iowa Admin. Code r. 871-24.32(4) provides:

(4) Report required. The claimant's statement and employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982), Iowa Code § 96.5-2-a.

In order to establish misconduct as to disqualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. Rule 871 IAC 24.32(1)a; *Huntoon v. Iowa Department of Job Service*, 275 N.W.2d 445 (Iowa 1979); *Henry v. Iowa Department of Job Service*, 391 N.W.2d 731, 735 (Iowa Ct. App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or the employee's duties and obligations to the employer. Rule 871 IAC 24.32(1)a; *Huntoon* supra; *Henry* supra.

In this matter, the evidence established that claimant was discharged for an act of misconduct when claimant violated employer's policy concerning letting people into the shop after hours without a manager being present. Claimant acknowledged he knew of the rule and that he didn't abide by the rule because it would be inconvenient for him to stop his work on his deck.

The last incident, which brought about the discharge, constitutes misconduct because claimant intentionally violated the rule that he knew was enacted for safety reasons. Claimant didn't even know the person who was accompanying his coworker into the building. The administrative law judge holds that claimant was discharged for an act of misconduct and, as such, is disqualified for the receipt of unemployment insurance benefits.

DECISION:

The decision of the representative dated July 6, 2017, reference 01, is affirmed. Unemployment insurance benefits shall be withheld until claimant has worked in and been paid wages for insured work equal to ten times claimant's weekly benefit amount, provided claimant is otherwise eligible.

Plair A Pannott

Blair A. Bennett Administrative Law Judge

Decision Dated and Mailed

bab/scn