# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

APPEAL NO. 09A-UI-19327-HT
ADMINISTRATIVE LAW JUDGE
DECISION

NATASHA M NEELY

Claimant

**BURGER KING** 

Employer

Original Claim: 07/06/08 Claimant: Appellant (1)

Section 96.5(2)a – Discharge

# **STATEMENT OF THE CASE:**

The claimant, Natasha Neely, filed an appeal from a decision dated December 14, 2009, reference 01. The decision disqualified her from receiving unemployment benefits. After due notice was issued, a hearing was held by telephone conference call on January 27, 2010. The claimant participated on her own behalf. The employer, Burger King, participated by Assistant Manager Trisha Ploess!

## **ISSUE:**

The issue is whether the claimant was discharged for misconduct sufficient to warrant a denial of unemployment benefits.

### **FINDINGS OF FACT:**

Natasha Neely was employed by Burger King from August 9, 2007 until November 6, 2009 as a part-time crew member. In May and August 2009 she received written warnings regarding absenteeism, tardiness, and being no-call/no-show to work. The final warning in August 2009 notified her that her job was in jeopardy if there were any further incidents.

On November 6, 2009, the claimant was 30 minutes late to work. She had not read the schedule correctly and arrived late. She was discharged by Assistant Manager Trisha Ploessl.

#### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

## 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

# 871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The claimant had been advised her job was in jeopardy as a result of her absenteeism. In spite of the warning, she was tardy again due to not reading the schedule correctly. It is her responsibility to arrive at work at the scheduled time. She was discharged for excessive, unexcused absenteeism. Under the provisions of the above Administrative Code section, this is misconduct for which the claimant is disgualified.

# **DECISION:**

The representative's decision of December 14, 2009, reference 01, is affirmed. Natasha Neely is disqualified and benefits are withheld until she has earned ten times her weekly benefit amount, provided she is otherwise eligible.

Bonny G. Hendricksmeyer Administrative Law Judge	
Decision Dated and Mailed	

bgh/kjw