# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**CASSIE FLETCHALL** 

Claimant

**APPEAL NO: 07A-UI-03524-ET** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

MANPOWER INTERNATIONAL INC

Employer

OC: 02-18-07 R: 01 Claimant: Respondent (2)

Section 96.5-2-a – Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism Section 96.3-7 – Recovery of Benefit Overpayment

### STATEMENT OF THE CASE:

The employer filed a timely appeal from the March 23, 2007, reference 03, decision that allowed benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on April 24, 2007. The claimant provided a phone number prior to the hearing but was not available at that number at the time of the hearing and did not participate in the hearing or request a postponement of the hearing as required by the hearing notice. Todd Ashenfelter, Staffing Specialist, participated in the hearing on behalf of the employer.

# **ISSUE:**

The issue is whether the employer discharged the claimant for work-connected misconduct.

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time assembler last assigned to Eaton Corporation for Manpower from October 26, 2006 to January 5, 2007. On January 2, 2007, the claimant called in and reported she was ill. On January 3, 2007, she called in and said her car broke down and she did not know when she could return. The employer called her back and said if she could not return by January 4, 2007, it would have to end her assignment. On January 4, 2007, she did not call or show up for work and on January 5, 2007, the employer contacted the claimant and ended the assignment. On January 9, 2007, the claimant called back and said she had transportation and the employer tried to place her in assignments January 12, 2007, January 16, 2007, and March 14, 2007. The claimant did not call back about the January 12, 2007, assignment; accepted the January 16, 2007, assignment but called on January 17, 2007, and said she could not work the position because of a family emergency; and accepted the March 14, 2007, position but called March 15, 2007, to say she did not have transportation until March 27, 2007.

The claimant has claimed and received unemployment insurance benefits since her separation from this employer.

#### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for disqualifying job misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

## 871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins v. lowa Department of Job Service, 350 N.W.2d 187 (lowa 1984). The claimant was absent January 3 through January 9, 2007, because she did not have transportation to the worksite. The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absence was not excused. The final absence, in combination with the claimant's history of absenteeism, is considered excessive. Consequently, benefits are denied.

# Iowa Code section 96.3-7 provides:

7. Recovery of overpayment of benefits. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

Because the claimant's separation was disqualifying, benefits were paid to which the claimant was not entitled. Those benefits must be recovered in accordance with the provisions of lowa law.

## **DECISION:**

The March 23, 2007, reference 03, decision is reversed. The claimant was discharged from employment due to excessive, unexcused absenteeism. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible. The claimant is overpaid benefits in the amount of \$504.00.

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Julie Elder Administrative Law Judge

Decision Dated and Mailed

je/pjs