IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

CARRIE A MORIN

Claimant

APPEAL NO. 10A-UI-05354-JTT

ADMINISTRATIVE LAW JUDGE DECISION

ABCM CORPORATION

Employer

OC: 03/07/10

Claimant: Appellant (2)

Iowa Code Section 96.5(2)(a) – Discharge for Misconduct

STATEMENT OF THE CASE:

Carrie Morin filed a timely appeal from the March 31, 2010, reference 01, decision that denied benefits. After due notice was issued, a hearing was held on May 27, 2010. Ms. Morin participated. William Byerly, Administrator, represented the employer and presented additional testimony through Andrea Cummings, Assistant Director of Nursing.

ISSUE:

Whether the claimant was discharged for misconduct in connection with the employment that disqualifies the claimant for unemployment insurance benefits.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The employer owns and operates the Nora Springs Care Center. Carrie Morin was employed by ABCM Corporation as a full-time Certified Nursing Assistant from August 2009 until March 10, 2010, when William Byerly, Administrator, discharged her from the employment.

The discharge was based on an allegation made to Andrea Cummings, Assistant Director of Nursing by a recently hired C.N.A., Rochelle, on March 10, 2010 about an incident alleged to have occurred on March 2, 2010. Rochelle alleged that on March 2, 2010, Ms. Morin had said demeaning things to a resident in Rochelle's presence. The alleged comments pertained to the resident's incontinence and associated odor. In making the decision to discharge Ms. Morin, the employer considered an earlier allegation of insubordination involving a charge nurse. Ms. Morin had been training a new C.N.A. The charge nurse directed Ms. Morin not to have three employees working in one room at the same time. Ms. Morin went into the hallway to explain why there were three employees in the room. The charge nurse deemed the conversation insubordination.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See Gimbel v. Employment Appeal Board, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s). The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also <u>Greene v. EAB</u>, 426 N.W.2d 659, 662 (lowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's

power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. Iowa Dept. of Public Safety, 240 N.W.2d 682 (Iowa 1976).

The employer has failed to present sufficient evidence, or sufficiently direct and satisfactory evidence, to establish misconduct. The employer had the ability to present testimony through complainant coworker with regard to the final incident and through the charge nurse with regard to the earlier incident. The employer presented testimony from neither. The evidence presented by the employer fails to rise above mere allegations of misconduct. Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that Ms. Morin was discharged for no disqualifying reason. Accordingly, Ms. Morin is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged for benefits paid to Ms. Morin.

DECISION:

The Agency representative's March 31, 2010, reference 01, decision is reversed. The claimant was discharged for no disqualifying reason. The claimant is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged.

James E. Timberland
Administrative Law Judge

Decision Dated and Mailed