IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

CHASTITY C MCFARLAND

Claimant

APPEAL NO. 11A-UI-08541-S2T

ADMINISTRATIVE LAW JUDGE DECISION

CARE INITIATIVES

Employer

OC: 05/22/11

Claimant: Respondent (1)

Section 96.5-2-a – Discharge for Misconduct

STATEMENT OF THE CASE:

Care Initiatives (employer) appealed a representative's June 15, 2011 decision (reference 01) that concluded Chastity McFarland (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for July 20, 2011. The claimant participated personally. The employer was represented by Treve Lusden, Hearings Representative, and participated by Michelle Gifford, Director of Nurses; Karmen Roland, Assistant Director of Nursing; and Kellie Jimerson, Administrator. The employer offered and Exhibit One was received into evidence.

ISSUE:

The issue is whether the claimant was separated from employment for any disqualifying reason.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on March 11, 2005, as a full-time certified nurses' assistant. The claimant signed for receipt of the employer's handbook on March 11, 2005. On March 18, 2011, the employer issued the claimant a written warning for failure to follow instructions. The employer notified the claimant that further infractions could result in termination from employment. The claimant could not follow the instructions given to her at the time they were given because another employee took the resident for bathing.

Each month the claimant was supposed to complete computer based training. The claimant did April 2011, training on April 18, 2011. The computer did not record the claimant's training on April 18, 2011. On March 5, April 19, and May 24, 2011, audits were done regarding peri-care. Each time the claimant was re-educated but no warning was issued.

On May 24, 2011, the employer terminated the claimant for failure to complete the April 2011, computer based training and for inadequate peri-care.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

871 IAC 24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. <u>Cosper v. lowa Department of Job Service</u>, 321 N.W.2d 6 (lowa 1982). The employer must establish not only misconduct but that there was a final incident of misconduct which precipitated the discharge. The employer indicated that one of the final incidents of misconduct occurred prior to May 2011. The claimant was not terminated until May 24, 2011. The incident of failure to perform computer based training in April 2011, is too remote to be considered a final incident leading to the discharge.

An employer may discharge an employee for any number of reasons or no reason at all, but if it fails to meet its burden of proof to establish job related misconduct as the reason for the separation, employer incurs potential liability for unemployment insurance benefits related to that separation. Inasmuch as employer had not previously warned claimant about any of the issues leading to the separation, it has not met the burden of proof to establish that claimant acted deliberately or negligently in violation of company policy, procedure, or prior warning. If an employer expects an employee to conform to certain expectations or face discharge, appropriate (preferably written), detailed, and reasonable notice should be given. The employer did not provide sufficient evidence of job-related misconduct. The employer did not meet its burden of proof to show misconduct. Benefits are allowed.

DECISION:

The representative's June 15, 2011 decision (reference 01) is affirmed. The employer has not met its proof to establish job related misconduct. Benefits are allowed.

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/pjs