IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

VICKI J BRASCH

Claimant

APPEAL NO: 14A-UI-04956-JTT

ADMINISTRATIVE LAW JUDGE

DECISION

MERCY MEDICAL CENTER

Employer

OC: 04/13/14

Claimant: Appellant (6)

Iowa Code § 17A.12(3) – Default Decision Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

STATEMENT OF THE CASE:

Vicki Brasch filed an appeal from the May 1, 2014, reference 01, unemployment insurance decision that disqualified her for benefits and that relieved the employer of liability for benefits based on an agency conclusion that she voluntarily quit without good cause attributable to the employer. Notices of hearing were mailed to the parties' last-known addresses of record for a telephone hearing to be held at 9:00 a.m. on June 2, 2014. The employer was available through Doug Jontz, Christine Gust, and Linda Hofmeister. A review of the Appeals Bureau's conference call system indicates that the claimant/appellant failed to respond to the hearing notice and provide a telephone number at which she could be reached for the hearing and did not participate in the hearing. Based upon the appellant's failure to participate in the hearing and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law and decision.

At 9:46 a.m. on June 2, 2014, Ms. Brasch contacted the Appeals Section about the hearing that had been set for 9:00 a.m. The administrative law judge immediately returned the call so that the late call discussion could be recorded. The claimant had received proper notice of the hearing, but had not read and followed the hearing notice instructions to provide a telephone number for the hearing. The administrative law judge concluded there was not good cause to re-open the hearing record.

ISSUE:

Should the appeal be dismissed based upon the claimant/appellant not participating in the hearing?

FINDINGS OF FACT:

The parties were properly notified of the scheduled hearing on this appeal. The claimant/appellant failed to provide a telephone number at which the appellant could be reached for the hearing. Ms. Brasch did not participate in the hearing or request a postponement of the hearing as required by the hearing notice.

The May 1, 2014, reference 01, unemployment insurance decision disqualified Ms. Brasch for benefits and relieved the employer of liability for benefits based on an agency conclusion that Ms. Brasch voluntarily quit without good cause attributable to the employer.

At 9:46 a.m. on June 2, 2014, Ms. Brasch contacted the Appeals Section about the hearing that had been set for 9:00 a.m. The administrative law judge immediately returned the call so that the late call discussion could be recorded. The claimant had received proper notice of the hearing, but had not read and followed the hearing notice instructions to provide a telephone number for the hearing. The administrative law judge had held the hearing record open until 9:15 a.m. to give Ms. Brasch additional opportunity to read and follow the hearing notice instructions and participate in the hearing. The administrative law judge had notified the employer that the employer was dismissed at 9:17 a.m.

REASONING AND CONCLUSIONS OF LAW:

The Iowa Administrative Procedures Act at Iowa Code § 17A.12(3) provides in pertinent part:

If a party fails to appear or participate in a contested case proceeding after proper service of notice, the presiding officer may, if no adjournment is granted, enter a default decision or proceed with the hearing and make a decision in the absence of the party. ... If a decision is rendered against a party who failed to appear for the hearing and the presiding officer is timely requested by that party to vacate the decision for good cause, the time for initiating a further appeal is stayed pending a determination by the presiding officer to grant or deny the request. If adequate reasons are provided showing good cause for the party's failure to appear, the presiding officer shall vacate the decision and, after proper service of notice, conduct another evidentiary hearing. If adequate reasons are not provided showing good cause for the party's failure to appear, the presiding officer shall deny the motion to vacate.

The Agency rules at Iowa Admin. Code r. 871-26.14(7) provide:

If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provided in Iowa Code § 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing under subrule 26.8(3) and shows good cause for reopening the hearing.

- a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.
- b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party. Instead, the presiding officer shall inquire ex parte as to why the party was late in responding to the notice of hearing. For good cause shown, the presiding officer shall reopen the record and cause further notice of hearing to be issued to all parties of record. The record shall not be reopened if the

presiding officer does not find good cause for the party's late response to the notice of hearing.

c. Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.

The claimant/appellant appealed the representative's decision but failed to participate in the hearing. The claimant/appellant has therefore defaulted on her appeal pursuant to lowa Code § 17A.12(3) and lowa Admin. Code r. 871-24.14(7), and the representative's decision remains in force and effect.

Based on Iowa Administrative Code rule. 871-26.14(7)(c), the administrative law judge concludes that Ms. Brasch's failure to read and followed the instructions on the hearing notice does not provide good cause to re-open the hearing record. The administrative law judge advised the claimant of her appeal rights.

DECISION:

The Claims Deputy's May 1, 2014, reference 01, unemployment insurance decision is affirmed. The decision that disqualified the claimant for benefits and that relieved the employer of liability for benefits remains in effect.

James E. Timberland
Administrative Law Judge
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Iowa Workforce Development
1000 East Grand Avenue
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Decision Dated and Mailed

jet/css