#### IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

RICKIETTA BOUNDS Claimant

# APPEAL NO: 11A-UI-12944-ET

ADMINISTRATIVE LAW JUDGE DECISION

# CASEYS MARKETING COMPANY

Employer

OC: 08-21-11 Claimant: Respondent (2R)

Section 96.5-2-a – Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism Section 96.3-7 – Recovery of Benefit Overpayment

## STATEMENT OF THE CASE:

The employer filed a timely appeal from the September 22, 2011, reference 03, decision that denied benefits to the claimant. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on October 24, 2011. The claimant did not respond to the hearing notice and did not participate in the hearing or request a postponement of the hearing as required by the hearing notice. Randy Joyce, Manager, participated in the hearing on behalf of the employer. Employer's Exhibits One through Five were admitted into evidence.

### **ISSUE:**

The issue is whether the employer discharged the claimant for work-connected misconduct.

### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a part-time cashier/cook for Casey's from January 30, 2011 to August 22, 2011. She was discharged from employment due to a final incident of absenteeism that occurred on August 22, 2011. The claimant had at least three incidents of tardiness and received verbal warnings prior to July 4, 2011. On July 4, 2011, the claimant was scheduled at 4:00 a.m. but did not arrive until 5:25 a.m. and received a written warning. On July 5, 2011, the claimant was scheduled at 4:00 a.m. and did not arrive until 5:15 a.m. and was suspended for three days. The warning stated that another incident could result in the claimant's termination. On August 22, 2011, the claimant was a no-call/no-show and her employment was terminated. There is no evidence that these absences were related to illness.

The claimant filed a claim for benefits but has not made a weekly claim since opening her claim with an effective date of August 21, 2011.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for disqualifying job misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984). The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absence was not excused. The final absence, in combination with the claimant's history of absenteeism, is considered excessive. Therefore, benefits are denied.

The unemployment insurance law provides that benefits must be recovered from a claimant who receives benefits and is later determined to be ineligible for benefits, even though the claimant acted in good faith and was not otherwise at fault. However, the overpayment will not be recovered when it is based on a reversal on appeal of an initial determination to award benefits on an issue regarding the claimant's employment separation if: (1) the benefits were not received due to any fraud or willful misrepresentation by the claimant and (2) the employer did not participate in the initial proceeding to award benefits. The employer will not be charged for benefits whether or not the overpayment is recovered. Iowa Code section 96.3-7. In this case, the claimant has not received benefits and was not eligible for those benefits. The matter of determining whether there is an overpayment and whether the overpayment should be recovered under Iowa Code section 96.3-7-b is remanded to the Agency.

#### **DECISION:**

The September 22, 2011, reference 03, decision is reversed. The claimant was discharged from employment due to excessive, unexcused absenteeism. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible. The matter of determining whether there is an overpayment and whether the overpayment should be recovered under Iowa Code section 96.3-7-b is remanded to the Agency.

Julie Elder Administrative Law Judge

Decision Dated and Mailed

je/css