IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

JENALEAH L KROEGER

Claimant

APPEAL 22A-UI-04194-AR-T

ADMINISTRATIVE LAW JUDGE DECISION

JESSE R FAGEN

Employer

OC: 12/26/21

Claimant: Respondent (2R)

Iowa Code § 96.6(2) – Timeliness of Protest

STATEMENT OF THE CASE:

The employer filed a timely appeal from the February 1, 2022, (reference 03) unemployment insurance decision that found the protest untimely and allowed benefits. After due notice was issued, a hearing was held on March 17, 2022. The claimant, Jenaleah L. Kroeger, did not participate. The employer participated by Jesse Fagen, who testified, and Kelly Fagen, who did not testify. Employer's Exhibit 1 was admitted. The administrative law judge took official notice of the administrative record, including the notice of claim and the statement of protest.

ISSUE:

Was the employer's protest timely?

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant's notice of claim was mailed to employer's address of record on December 29, 2021, and was received by employer within ten days. The notice of claim contains a warning that the employer protest response is due ten days from the initial notice date and gave a response deadline of January 10, 2022. The employer provided evidence that it faxed the protest to lowa Workforce Development at 9:20 a.m. on January 10, 2022. The protest was not marked as received by lowa Workforce Development until January 11, 2022.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes that the employer's protest is timely filed.

Iowa Code section 96.6(2) provides, in pertinent part:

2. *Initial determination*. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Another portion of this same Code section dealing with timeliness of an appeal from a representative's decision states that such an appeal must be filed within ten days after notification of that decision was mailed. In addressing an issue of timeliness of an appeal under that portion of this Code section, the lowa Supreme Court held that this statute prescribing the time for notice of appeal clearly limits the time to do so, and that compliance with the appeal notice provision is mandatory and jurisdictional. *Beardslee v. lowa Dep't of Job Serv.*, 276 N.W.2d 373 (lowa 1979). The administrative law judge considers the reasoning and holding of that court in that decision to be controlling on this portion of that same lowa Code section which deals with a time limit in which to file a protest after notification of the filing of the claim has been mailed.

Iowa Admin. Code r. 871—24.35(1) provides:

- (1) Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:
- a. If transmitted via the United States postal service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark of the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.
- b. If transmitted by any means other than the United States postal service on the date it is received by the division.

Iowa Admin. Code r. 871—24.35(2) provides:

- (2) The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.
- a. For submission that is not within the statutory or regulatory period to be considered timely, the interested party must submit a written explanation setting forth the circumstances of the delay.
- b. The division shall designate personnel who are to decide whether an extension of time shall be granted.
- c. No submission shall be considered timely if the delay in filing was unreasonable, as determined by the department after considering the circumstances in the case.
- d. If submission is not considered timely, although the interested party contends that the delay was due to division error or misinformation or delay or other action of the United States postal service, the division shall issue an appealable decision to the interested party.

The employer has provided evidence that it faxed the protest to Iowa Workforce Development on the deadline by which it could do so in a timely manner—January 10, 2022. The notice of claim states, "Protest forms submitted to Iowa Workforce Development must be postmarked or faxed by the due date shown above." Accordingly, any delay in acknowledging the receipt of the employer's timely fax was due to Agency error, and the employer's protest is timely filed.

DECISION:

The February 1, 2022, (reference 03) unemployment insurance decision is reversed. The employer filed a timely protest.

REMAND:

The separation issue is remanded to the Benefits Bureau of Iowa Workforce Development for a fact-finding interview and unemployment insurance decision.

Alexis D. Rowe

Administrative Law Judge

Au DR

March 30, 2022

Decision Dated and Mailed

ar/scn