

**BEFORE THE  
EMPLOYMENT APPEAL BOARD  
Lucas State Office Building  
Fourth floor  
Des Moines, Iowa 50319**

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**BRITNEY N DOUGLAS**

Claimant

and

**VANTEC INC**

Employer

**HEARING NUMBER: 18BUI-10244**

**EMPLOYMENT APPEAL BOARD  
DECISION**

**SECTION:** 10A.601 Employment Appeal Board Review

**DECISION**

**FINDINGS OF FACT:**

The notice of hearing in this matter was mailed October 15, 2018. The notice set a hearing for October 26, 2018. The Employer contacted the agency to provide telephone numbers for several hearings and was assured by the agency that he was registered for all three, which included this matter. On the day of the hearing, however, the Employer did not appear for or participate in the hearing. The reason the Employer did not appear is because the Employer did not receive the Notice of Hearing. The Employer did not know the hearing was taking place.

**REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 10A.601(4) (2015) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of a administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the Employer did not participate in the hearing through no fault of the Employer. The Employer complied with the notice instructions by contacting the agency who incorrectly assured the Employer that she was properly registered. When she did not receive a call, she did not know the hearing was still to take place. Having established good cause for her nonparticipation, this matter shall be remanded for another hearing before an administrative law judge.

**DECISION:**

The decision of the administrative law judge dated October 29, 2018 is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge in the Workforce Development Center, Appeals Section. The administrative law judge shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

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Kim D. Schmett

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Ashley R. Koopmans

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James M. Strohman

AMG/fnv