# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**DEBRA A HAPPE** 

Claimant

APPEAL NO. 13A-UI-13210-VST

ADMINISTRATIVE LAW JUDGE DECISION

AMERICAN EQUITY INVEST LIFE INS CO

Employer

OC: 11/03/13

Claimant: Appellant (2)

Section 96.5-2-a – Discharge for Misconduct

### STATEMENT OF THE CASE:

The claimant filed an appeal from a representative's decision dated November 27, 2013, reference 01, which held that the claimant was ineligible for unemployment insurance benefits. After due notice, a hearing was held on December 18, 2013, by telephone conference call. The claimant participated personally. The employer notified the agency in writing that it would not be participating in the hearing. The record consists of the testimony of Debra Happe.

#### ISSUE:

Whether the claimant was discharged for misconduct.

# **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony of the witness and having considered all of the evidence in the record, makes the following findings of fact:

The employer sells annuities and life insurance. The claimant was hired in November 2007 as the director of communications. She was a full-time employee. Her last day of work was October 30, 2013. She was terminated on October 30, 2013, because she was fifteen minutes late for work. The claimant was a salaried employee and was told by her supervisor that up to thirty minutes late would not be a problem. The claimant received a warning about attendance one week before her termination. She was told that she had used up all her sick leave and could not take any more. Two or three years before her termination she also had a warning about attendance.

### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

Misconduct that disqualifies an individual from receiving unemployment insurance benefits occurs when there are deliberate acts or omissions that constitute a material breach of the worker's duty to the employer. Excessive unexcused absenteeism is one form of misconduct. See Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984). The concept includes tardiness and leaving early. Absence due to illness and other excusable reasons is deemed excused if the employee properly notifies the employer. See Higgins, supra, and 871 IAC 24.32(7) In order to justify disqualification, the evidence must establish that the final incident leading to the decision to discharge was a current act of misconduct. See 871 IAC 24.32(8) See also Greene v. EAB, 426 N.W.2d 659 (Iowa App. 1988) The employer has the burden of proof to show misconduct.

The claimant is eligible for unemployment insurance benefits. There is no evidence in this record that the claimant had excessive unexcused absenteeism. A single instance of tardiness is not misconduct. Absence from work due to illness is not misconduct. The employer did not participate in the hearing and the reasons for the claimant's termination are unknown. Since the employer has not shown misconduct, benefits are allowed if the claimant is otherwise eligible.

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# **DECISION:**

The	decision	of	the	representative	dated	November	27,	2013,	reference	01,	is	reversed.
Unemployment insurance benefits are allowed, if the claimant is otherwise eligible.												

Vicki L. Seeck Administrative Law Judge

Decision Dated and Mailed

vls/pjs