# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**BETTY J WHITLOCK** 

Claimant

**APPEAL NO: 10A-UI-04406-DT** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**ADVANCE SERVICES INC** 

Employer

OC: 01/24/10

Claimant: Appellant (1)

Section 96.5-1 – Voluntary Leaving Section 96.6-2 – Timeliness of Appeal

### STATEMENT OF THE CASE:

Betty J. Whitlock (claimant) appealed a representative's March 3, 2010 decision (reference 02) that concluded she was not qualified to receive unemployment insurance benefits after a separation from employment from Advance Services, Inc. (employer). Hearing notices were mailed to the parties' last-known addresses of record for a telephone hearing to be held at 10:00 a.m. on May 6, 2010. The claimant received the hearing notice and responded by calling the Appeals Section on April 5, 2010. She indicated that she would be available at the scheduled time for the hearing at a specified telephone number. However, when the administrative law judge called that number at the scheduled time for the hearing, the claimant was not available; therefore, she did not participate in the hearing. The employer responded to the hearing notice and indicated that Scott McKenzie would participate as the employer's representative. When the administrative law judge contacted Mr. McKenzie for the hearing, he agreed that the administrative law judge should make a determination based upon a review of the available information. Based on a review of the information in the administrative file and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

#### ISSUE:

Was the claimant's appeal timely or are there legal grounds under which it can be treated as timely?

#### FINDINGS OF FACT:

The representative's decision was mailed to the claimant's last-known address of record on March 3, 2010. The claimant received the decision on or about March 5, 2010. The decision contained a warning that an appeal must be postmarked or received by the Appeals Section by March 13, 2010. The appeal was not filed until it was hand-delivered to a local Agency office on March 19, 2010, which is after the date noticed on the disqualification decision. No explanation was offered to seek to explain the reason for the delay.

#### **REASONING AND CONCLUSIONS OF LAW:**

If a party fails to make a timely appeal of a representative's decision and there is no legal excuse under which the appeal can be deemed to have been made timely, the decision as to the merits has become final and is not subject to further review. Iowa Code § 96.6-2 provides that unless the affected party (here, the claimant) files an appeal from the decision within ten calendar days, the decision is final and benefits shall be paid or denied as set out by the decision.

The ten calendar days for appeal begins running on the mailing date. The "decision date" found in the upper right-hand portion of the representative's decision, unless otherwise corrected immediately below that entry, is presumptive evidence of the date of mailing. Gaskins v. Unempl. Comp. Bd. of Rev., 429 A.2d 138 (Pa. Comm. 1981); Johnson v. Board of Adjustment, 239 N.W.2d 873, 92 A.L.R.3d 304 (Iowa 1976). Pursuant to rules 871 IAC 26.2(96)(1) and 871 IAC 24.35(96)(1), appeals are considered filed when postmarked, if mailed. Messina v. IDJS, 341 N.W.2d 52 (Iowa 1983).

The record in this case shows that more than ten calendar days elapsed between the mailing date and the date this appeal was filed. The lowa court has declared that there is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. Franklin v. IDJS, 277 N.W.2d 877, 881 (Iowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. Beardslee v. IDJS, 276 N.W.2d 373, 377 (Iowa 1979); see also In re Appeal of Elliott, 319 N.W.2d 244, 247 (Iowa 1982). The question in this case then becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. Hendren v. IESC, 217 N.W.2d 255 (Iowa 1974); Smith v. IESC, 212 N.W.2d 471, 472 (Iowa 1973).

A party does not have a reasonable opportunity to file a timely appeal if the delay is due to Agency error or misinformation or to delay or other action of the United States postal service. 871 IAC 24.35(2). Failing to read and follow the instructions for filing an appeal is not a reason outside the appellant's control that deprived the appellant from having a reasonable opportunity to file a timely appeal. The appellant did have a reasonable opportunity to file a timely appeal.

The administrative law judge concludes that failure to file a timely appeal within the prescribed time was not due to a legally excusable reason so that it can be treated as timely. The administrative law judge further concludes that because the appeal was not timely, the administrative law judge lacks jurisdiction to make a determination with respect to the nature of the appeal, regardless of whether the merits of the appeal would be valid. See, <u>Beardslee</u>, supra; <u>Franklin</u>, supra; and <u>Pepsi-Cola Bottling Company v. Employment Appeal Board</u>, 465 N.W.2d 674 (Iowa App. 1990).

## **DECISION:**

The representative's March 3, 2010 decision (reference 02) is affirmed. The appeal in this case was not timely, and the decision of the representative has become final and remains in full force and effect. Benefits are denied.

Lynotto A E Donnor

Lynette A. F. Donner Administrative Law Judge

**Decision Dated and Mailed** 

ld/pjs